

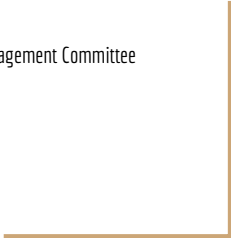


Feedback Survey Results

Prepared On: January 17th, 2026

Prepared for: Pike Place Market Constituency

Prepared by: Graham Marmion (Officer-at-large), on behalf of Engagement Committee



Purpose of the Survey

Goal: To understand how constituency meetings are working for our members so that we can make thoughtful, practical improvements.

How these results will be used

- Identify patterns in people's experiences
- Surface areas of agreement and disagreement
- Guide future process improvement proposals
- Build shared understanding and trust

Survey Overview

Timing & Audience

- **Fielded:** Nov 19 - Dec 12, 2025
- **Audience:** Open to all interested participants
- **Outreach:** Advertised to Constituency members

What it covered

- Procedural Fairness & Participation
- Technology & Accessibility
- Meeting Management & Flow
- Voting & Decision Making

Survey Instrument

Question Types

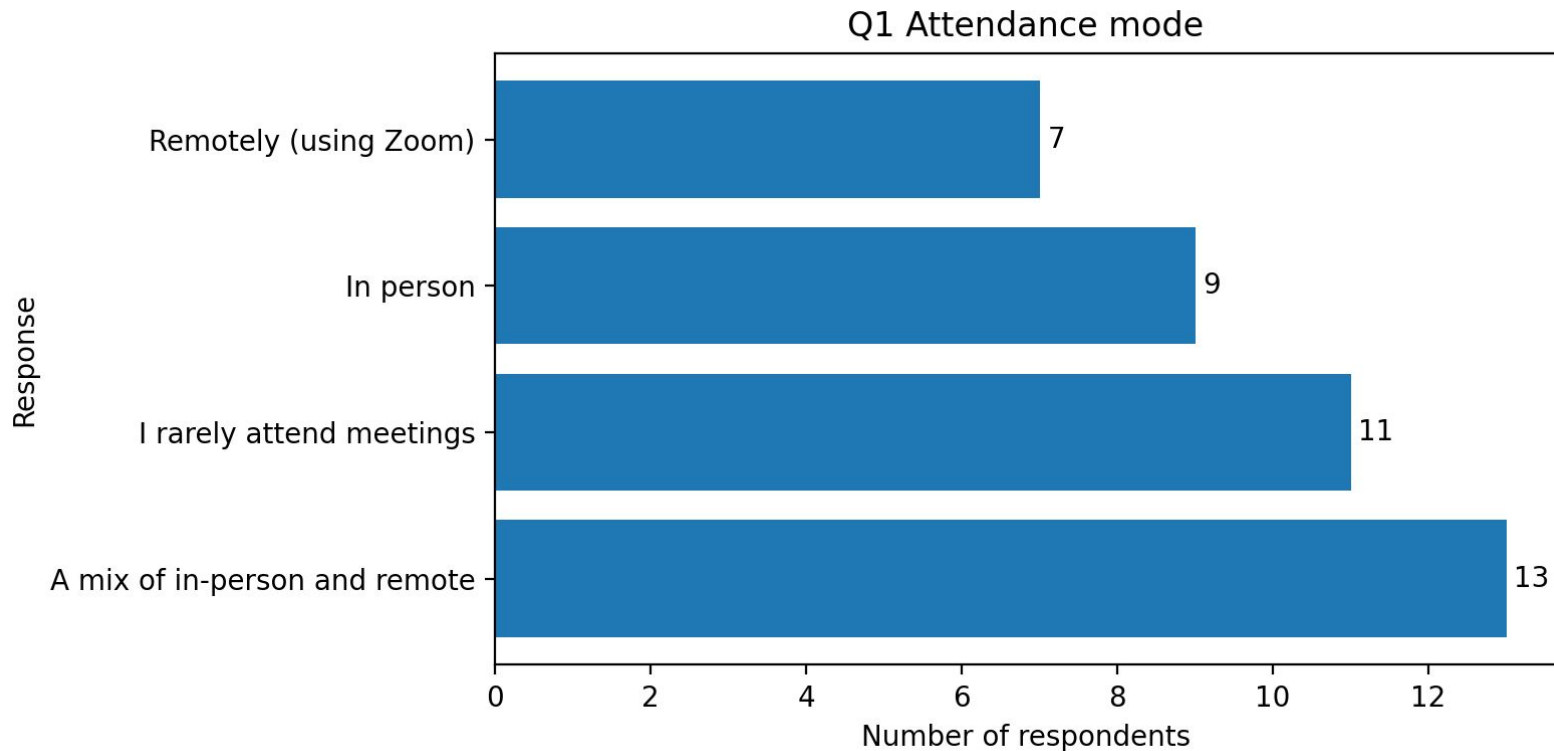
- Multiple choice
 - Attendance mode
 - Familiarity with Robert's Rules of Order
 - Process Preferences
- Rating Questions (1-5 scale)
 - Agreement and satisfaction measures for each category
- Open-ended comments
 - Qualitative feedback on what's going well, what needs improvement, and open comments



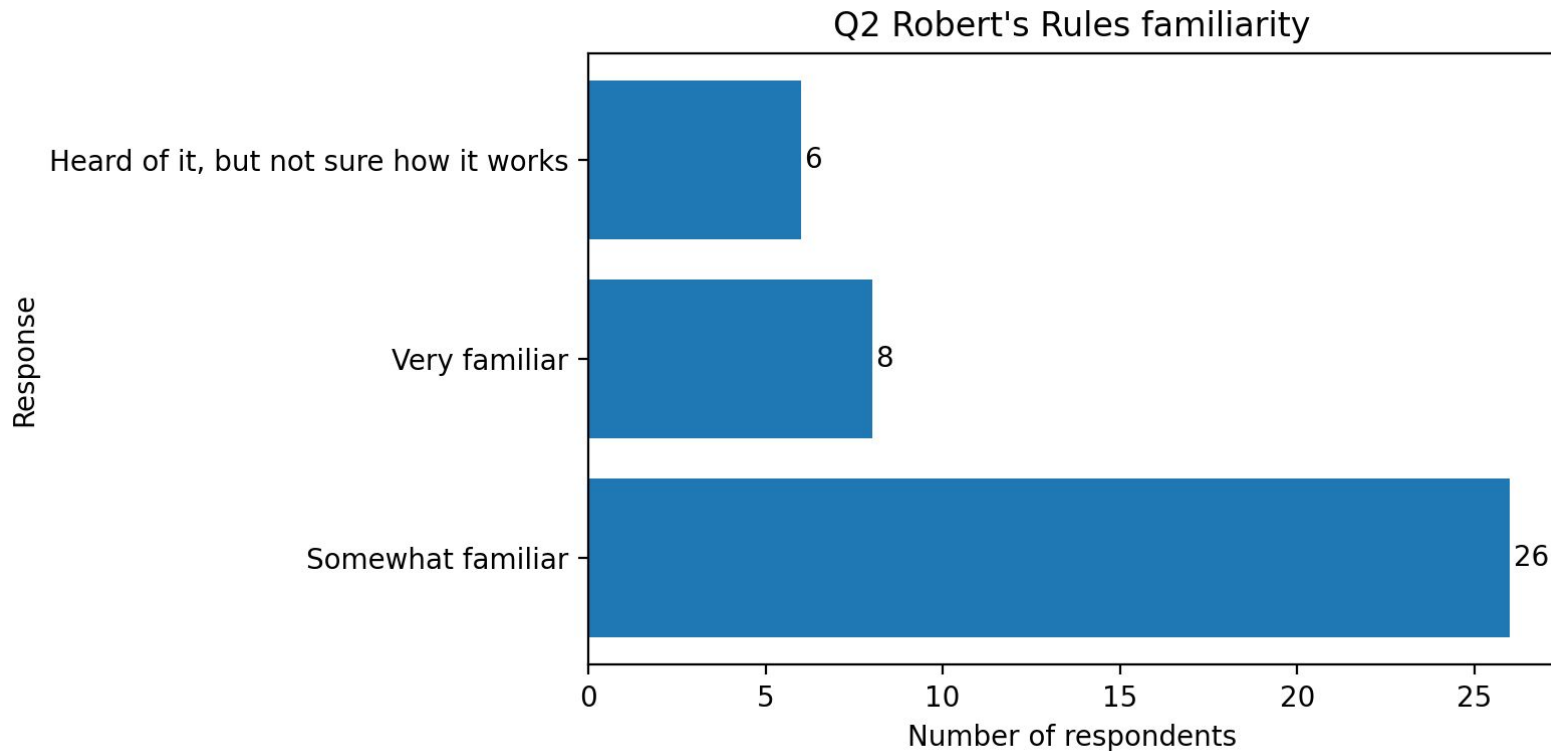
Who took the survey?



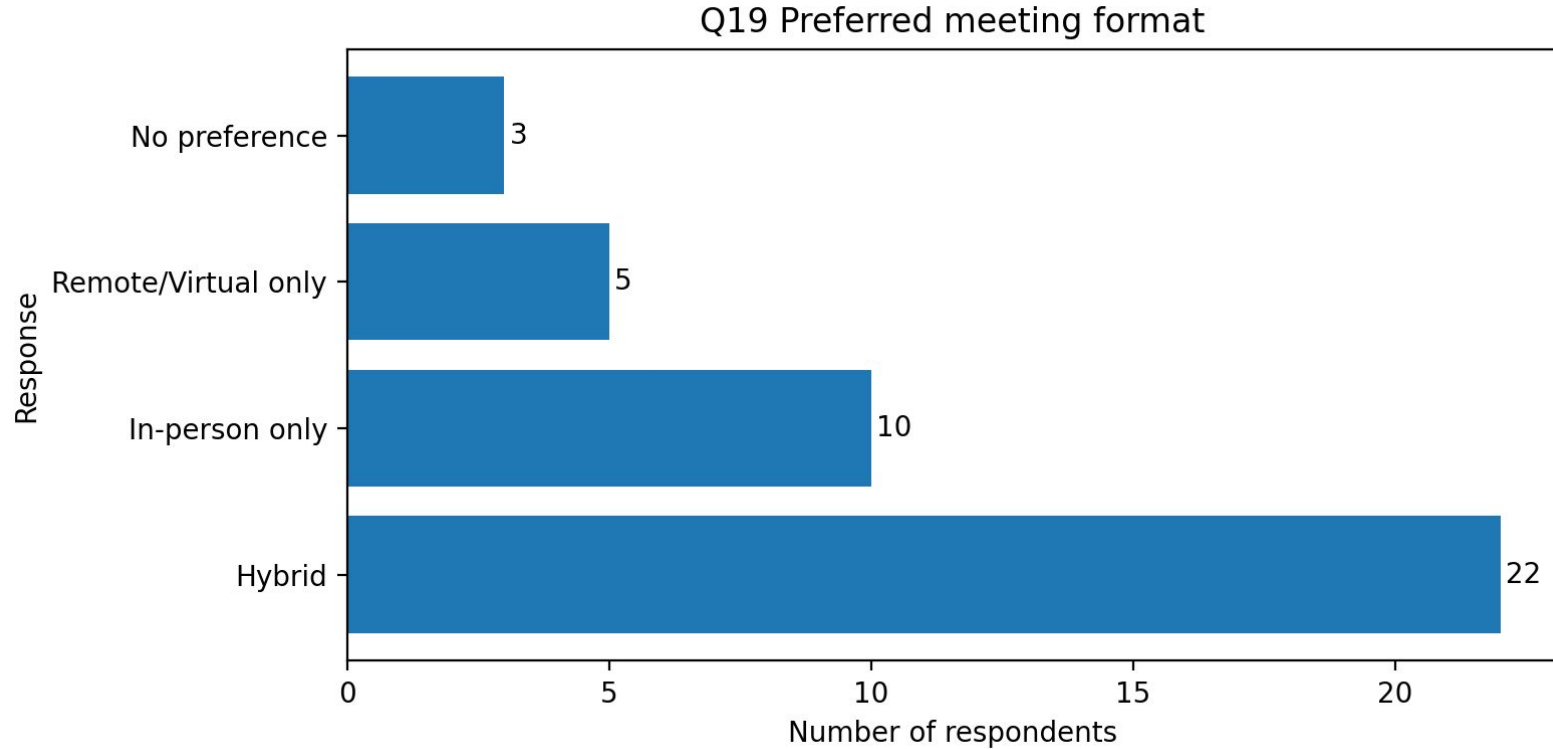
Q1. How do you typically attend Constituency meetings?



Q2. How familiar are you with Robert's Rules of Order?



Q19 - What meeting format do you prefer?



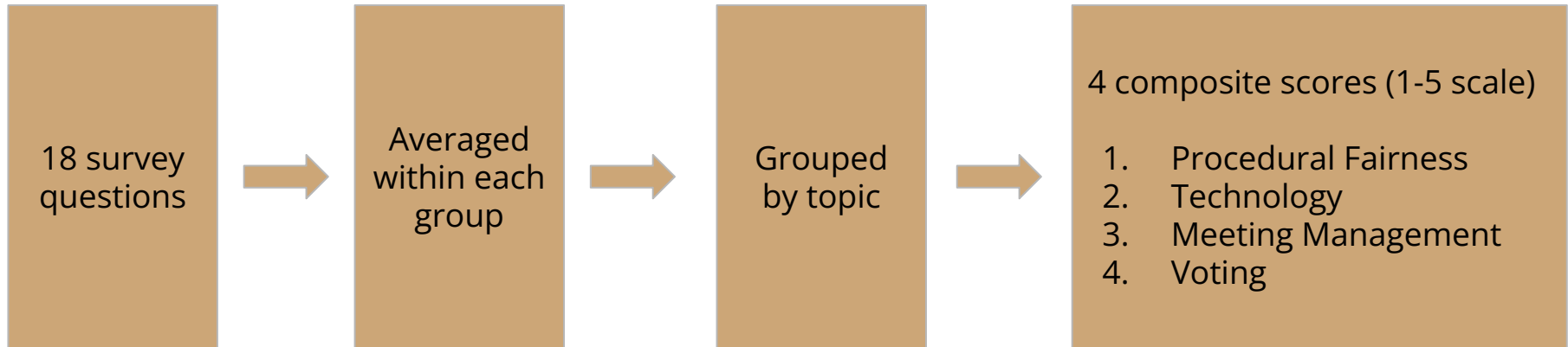


What did they say?

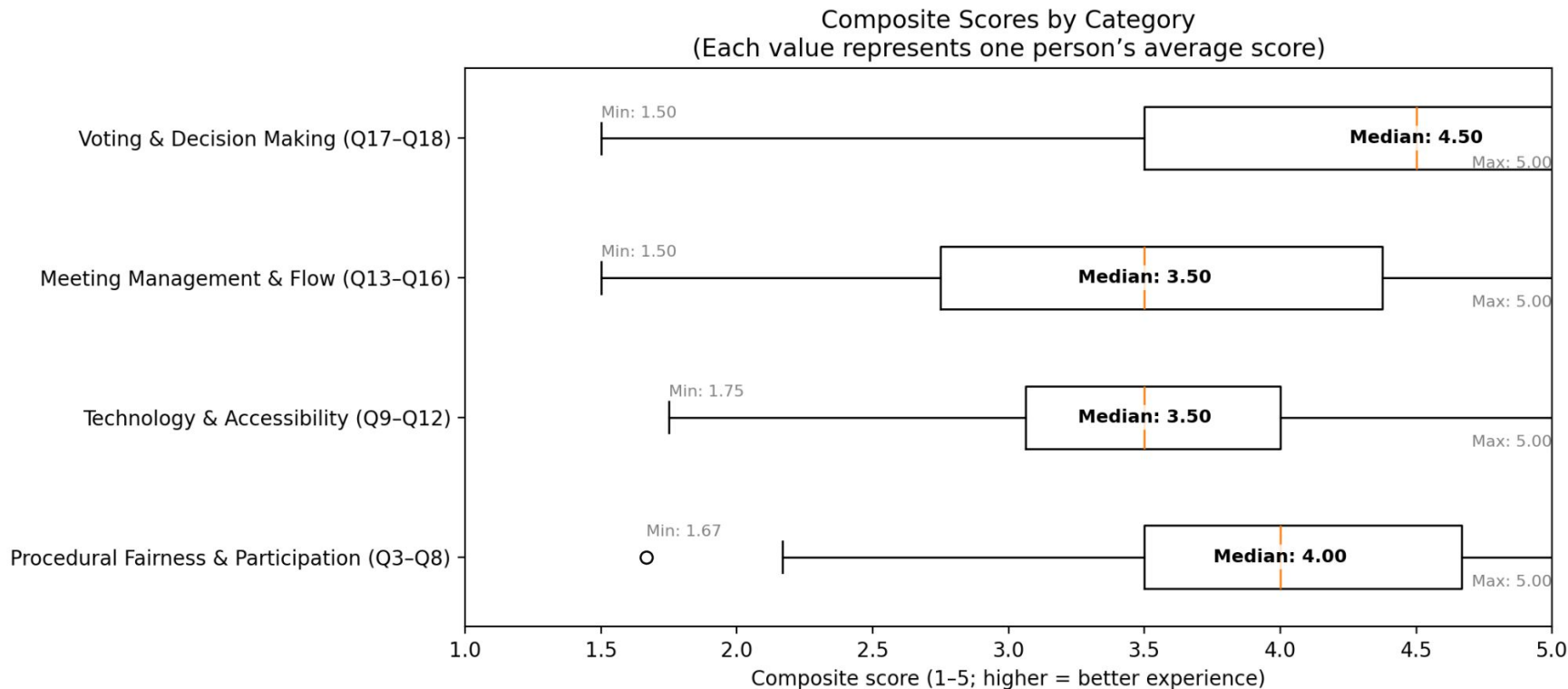


What did they say? - Developing Composite Scores

Composite scores summarize multiple related questions into a single 1-5 score for each topic, making patterns easier to see without losing detail.



What did they say? - Summary of Composite Scores

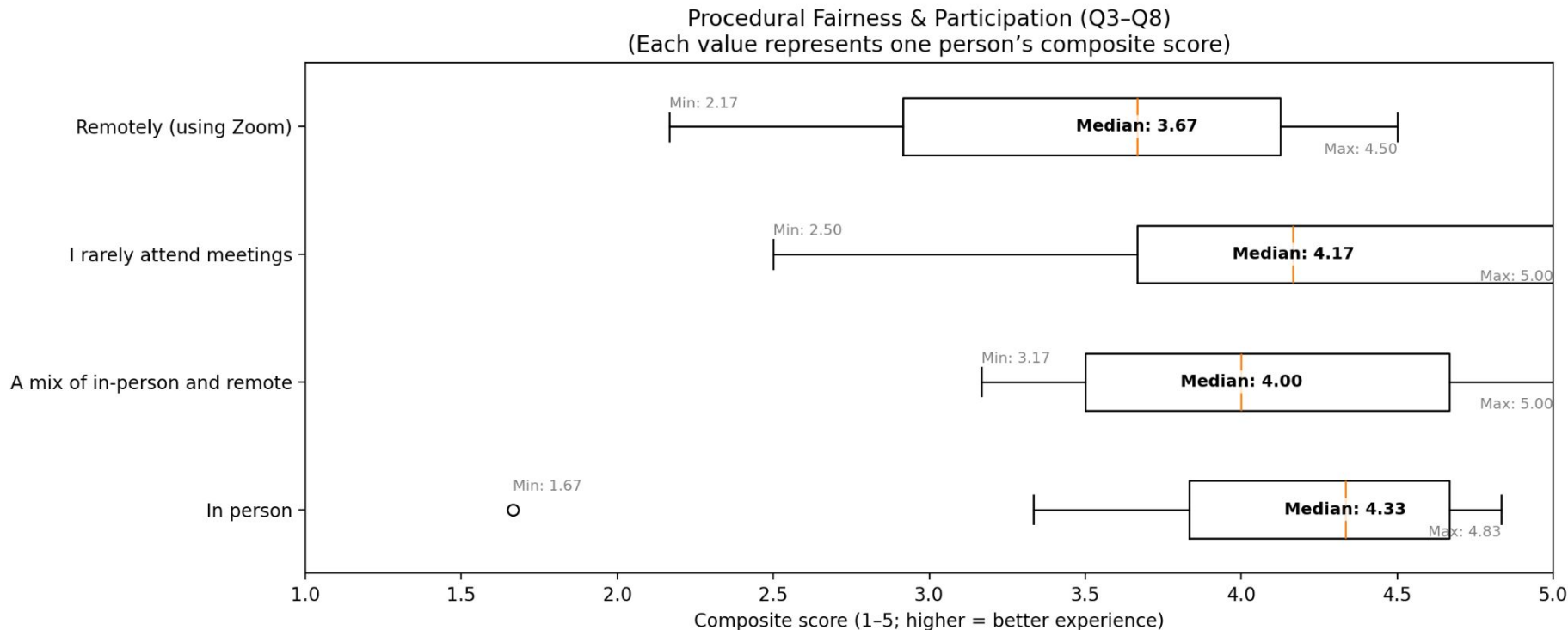




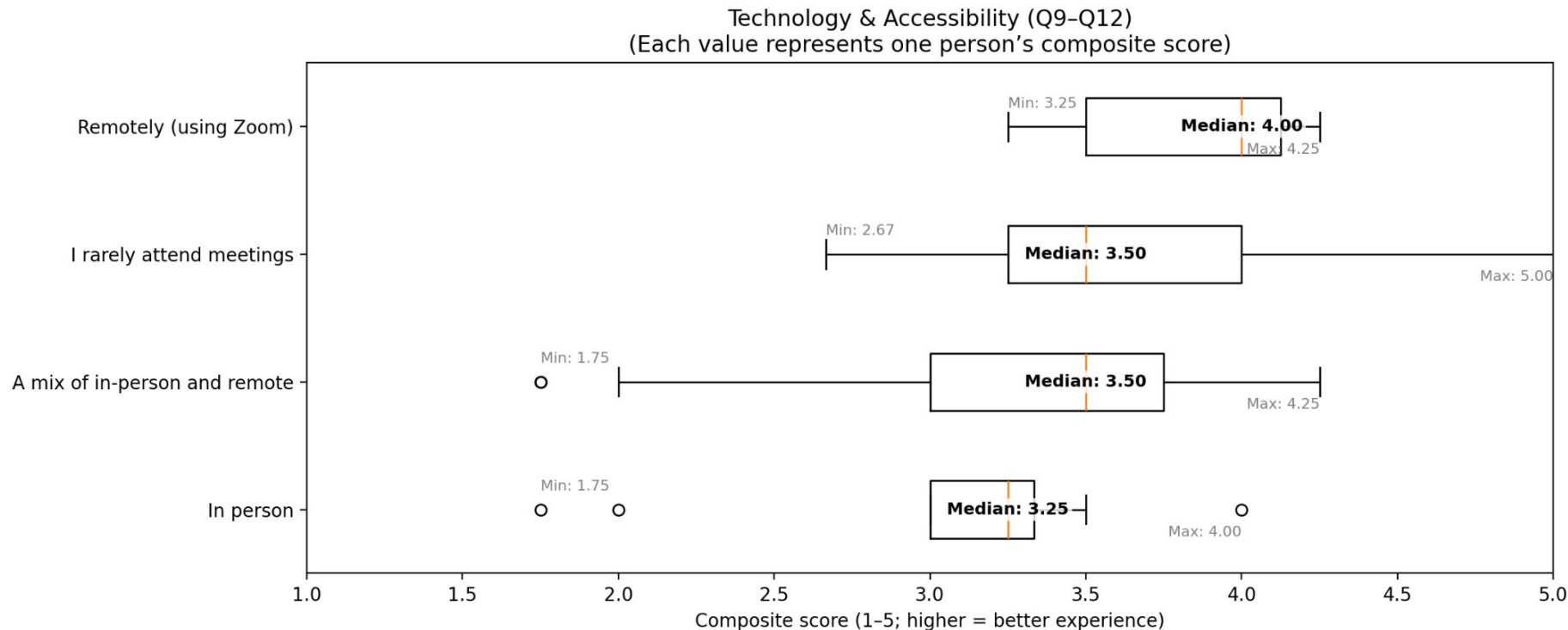
Did this vary by attendance type?



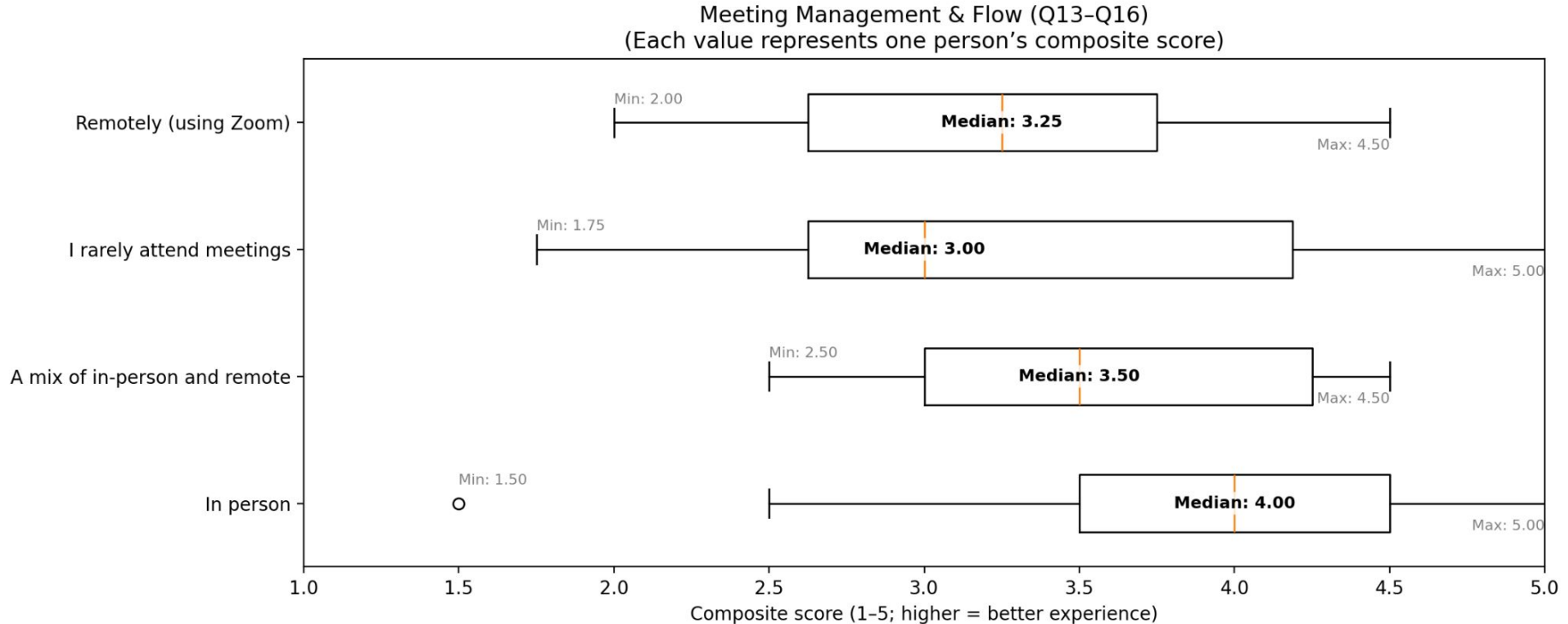
Procedural Fairness & Participation by Attendance Type



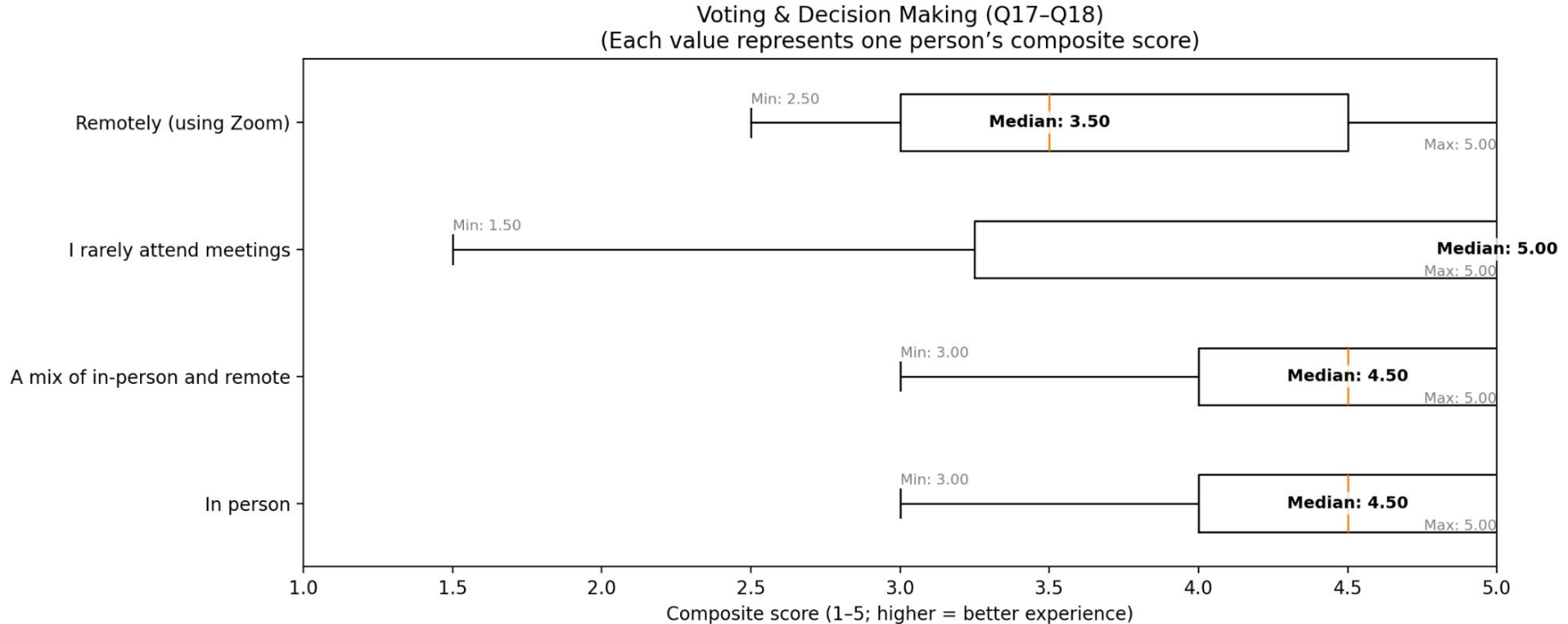
Technology & Accessibility by Attendance Type



Meeting Management & Flow by Attendance Type



Voting & Decision Making by Attendance Type





What needs improvement?



Open Comment Questions

The final three questions were for open comment.

Questions 21 - What do you think is working well about our current hybrid meetings?

Question 22 - What improvements would suggest for making hybrid meetings more inclusive, fair, or effective?

Question 23 - Any additional comments or experiences you'd like to share?

Responses

Survey respondents provided 85 unique comments to the survey.

From these, I identified 54 actionable concerns.


I categorized those concerns into 22 different categories.

<i>Category of Concern</i>	COUNT of Concern
Provide guide	7
RONR	5
Strict time keeping	5
Meeting timing changes	4
Voting alternative	4

Next Steps

Engagement with membership - if you have questions about the results or a burning curiosity you want answered, email me at Graham.Marmion@marketconstituency.org

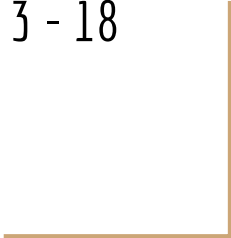
Designing Solutions - On thursday, the Executive Committee will be discussing these concerns and potential solutions to identify what ideas are worth bringing to the GA to develop further.




Appendix 1


Question Level Distributions

Histograms of Questions 3 - 18

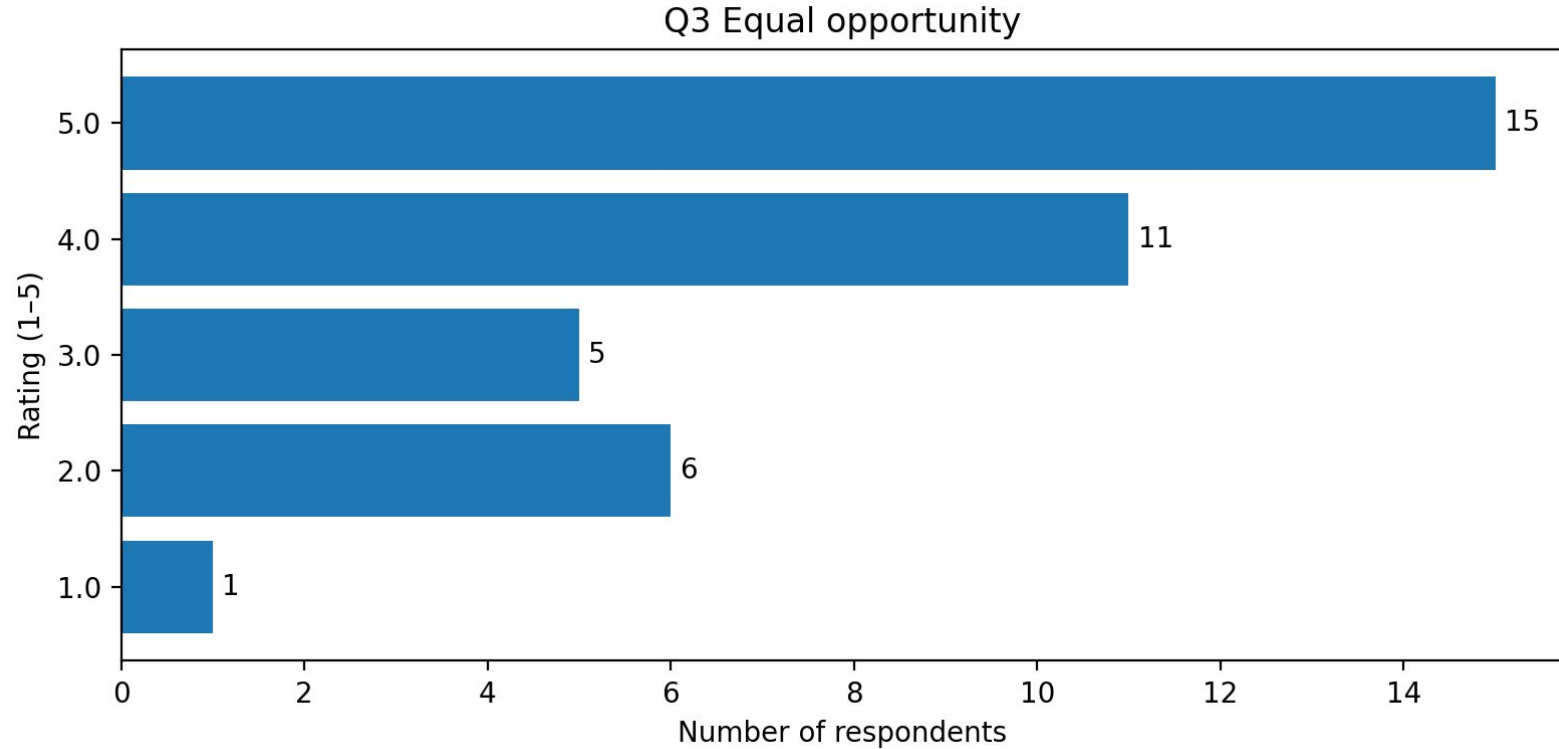




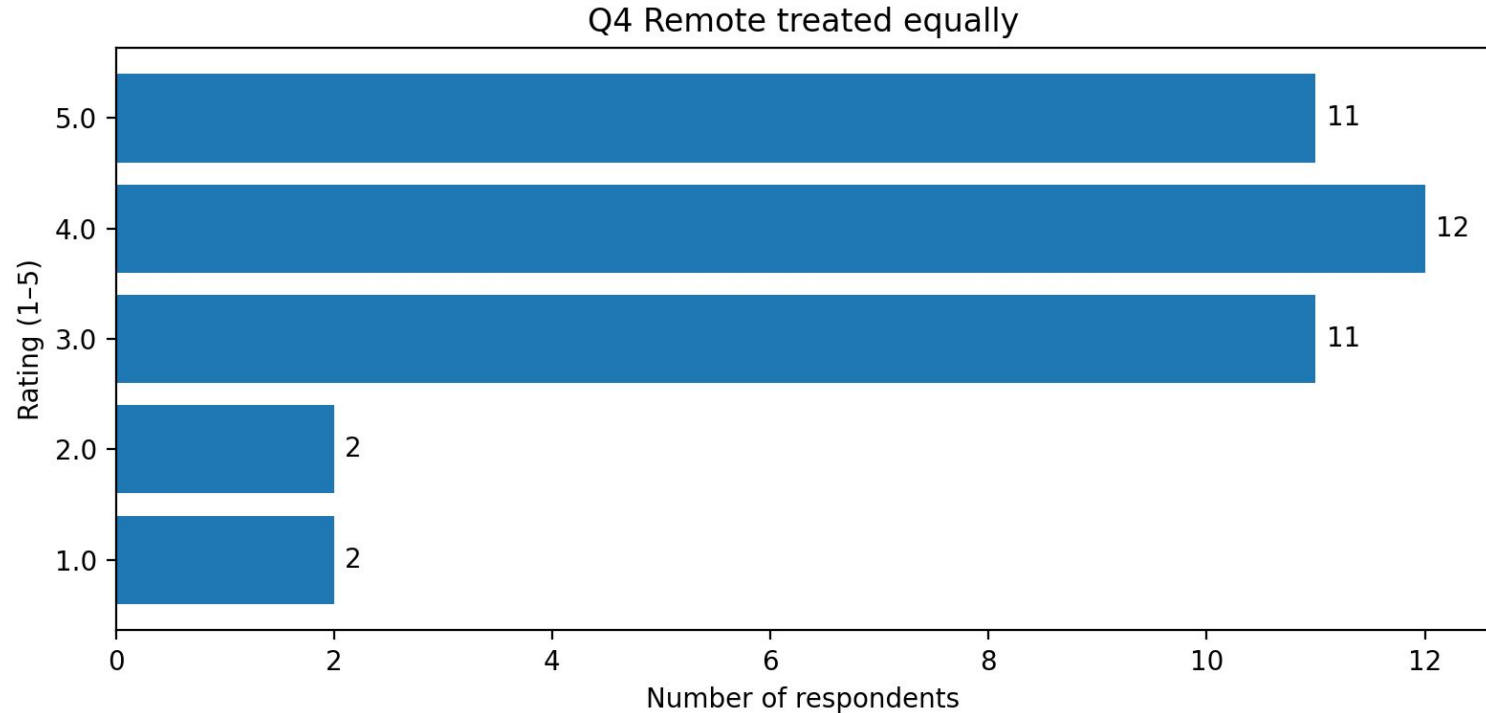
Category 2 - Procedural Fairness & Participation (Q3 - Q8)



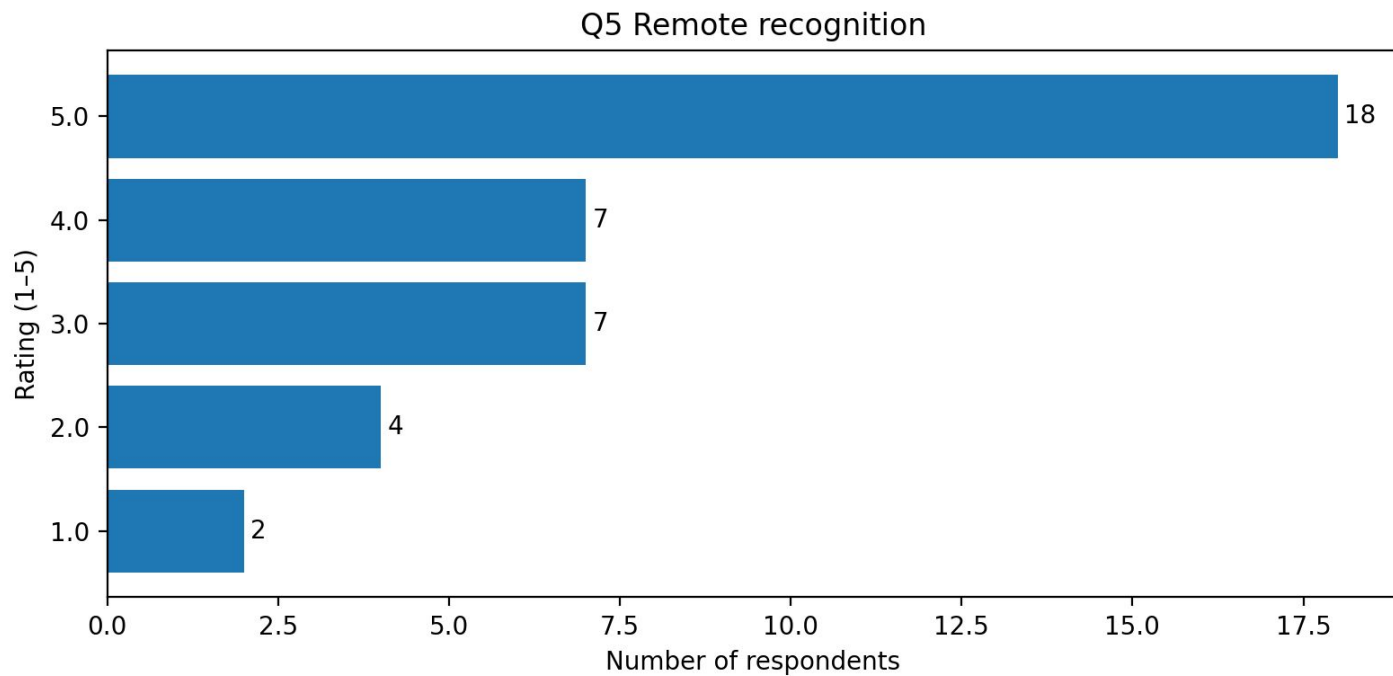
Q3 - I feel I have equal opportunity to participate in meetings.



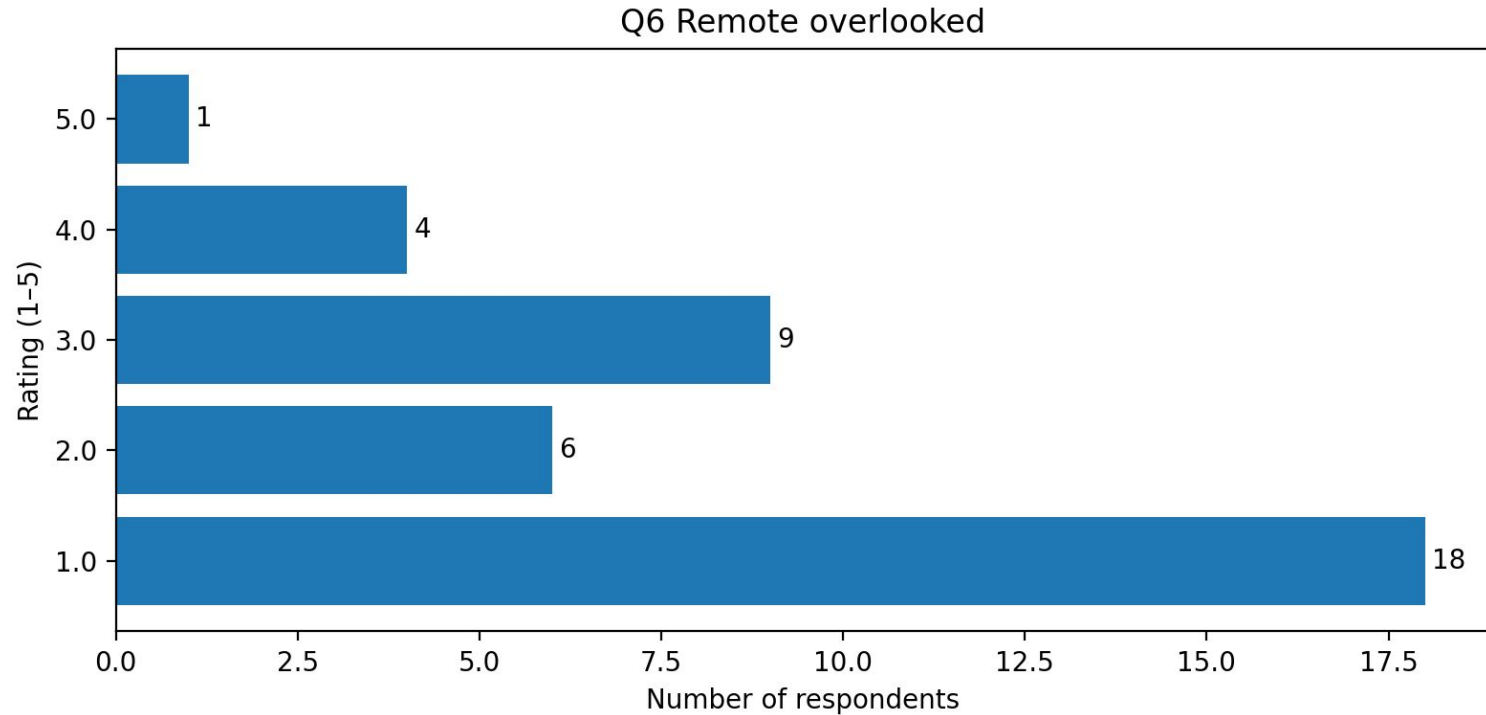
Q4 - Remote participants are treated with the same respect and attention as in-person participants.



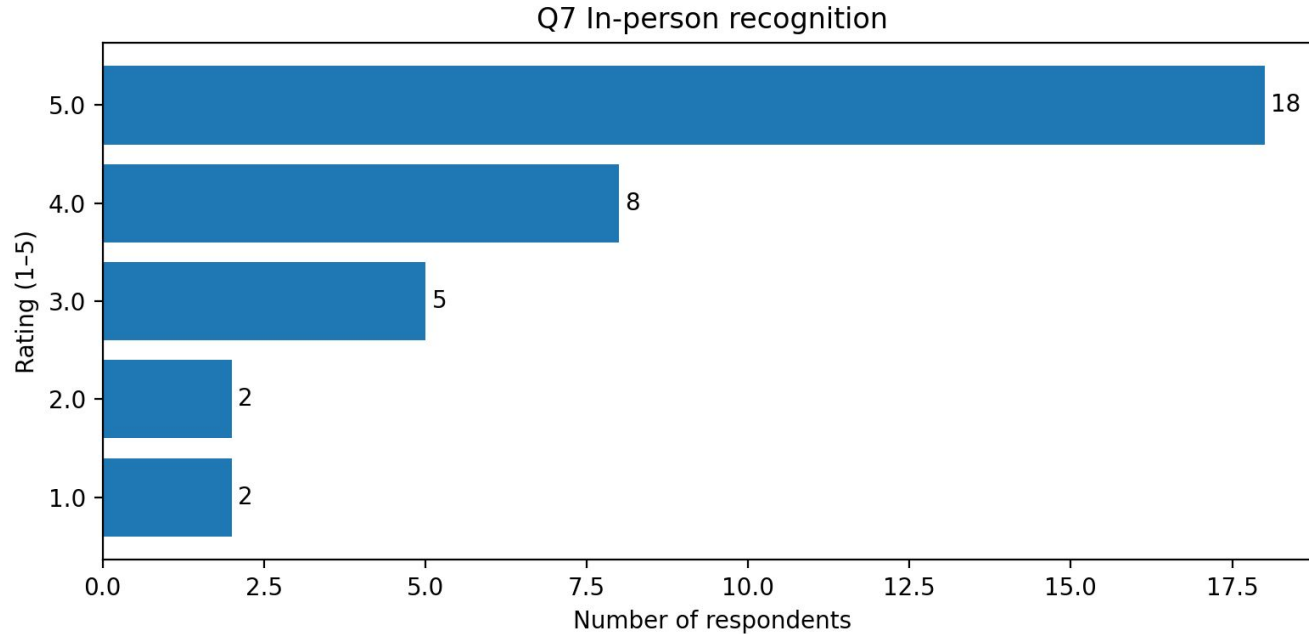
Q5 - 1



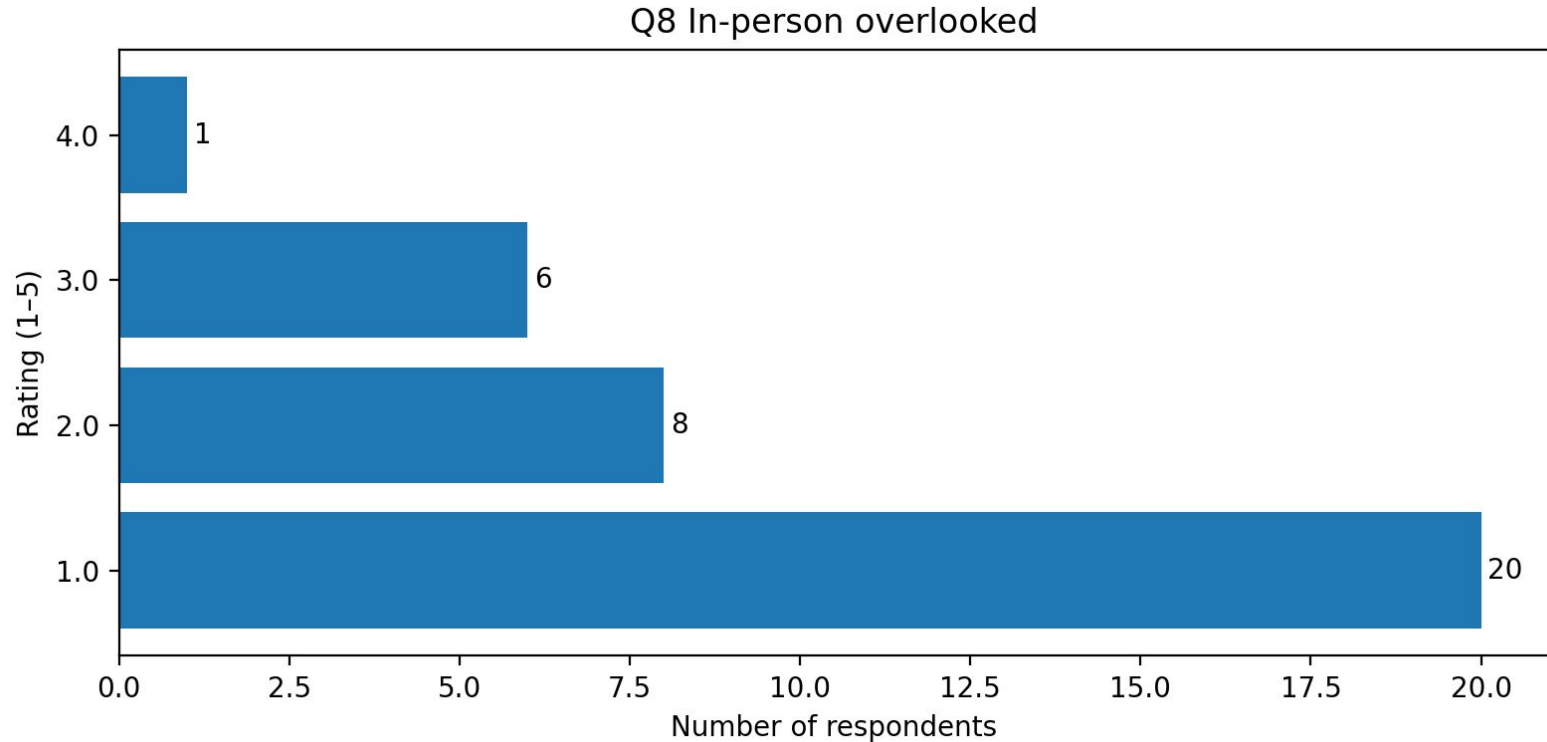
Q6 - When attending **remotely**, I have felt overlooked or unable to participate.




Q7 - When attending **in person**, I understand how to seek recognition.




Q8 - When attending **in person**, I have felt overlooked or unable to participate.

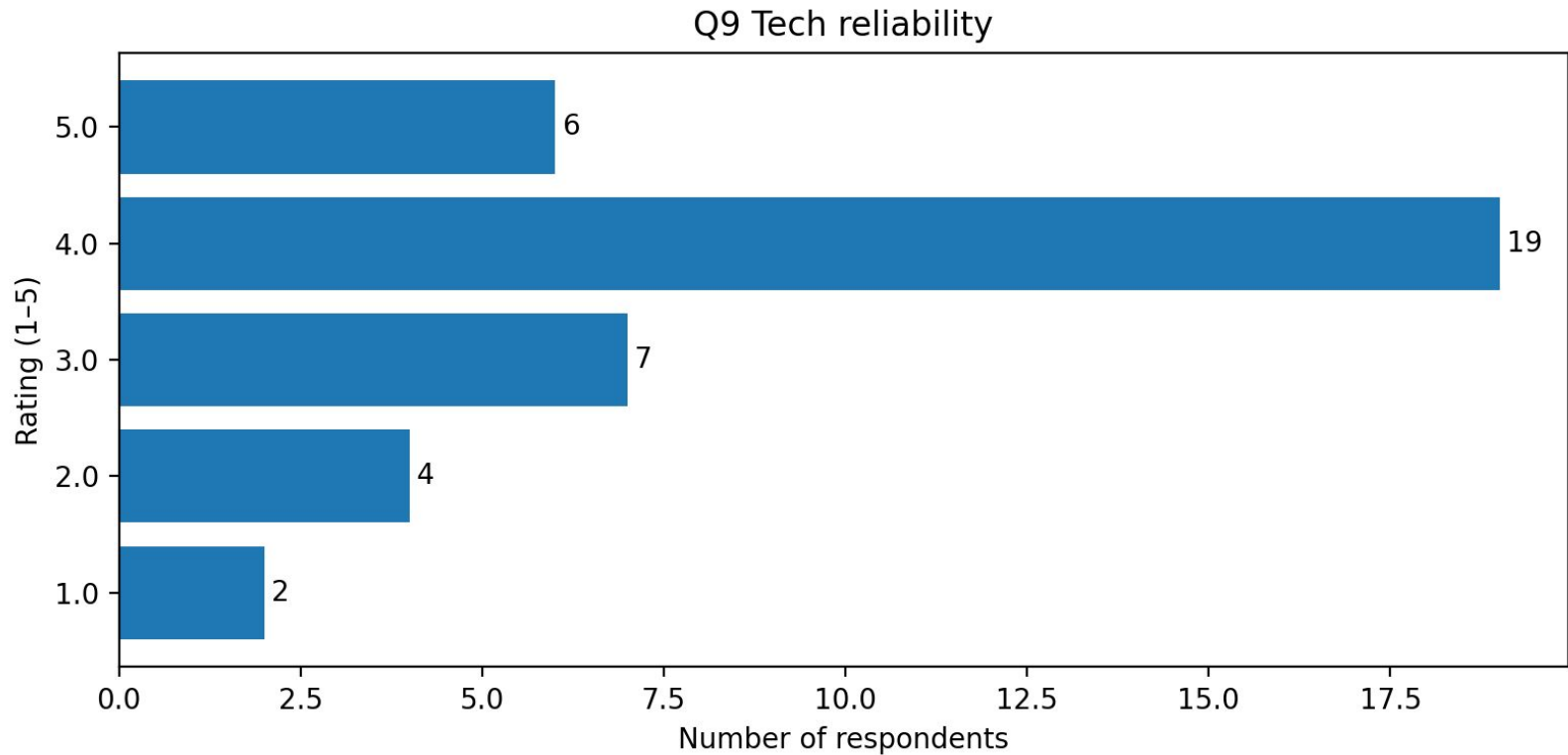




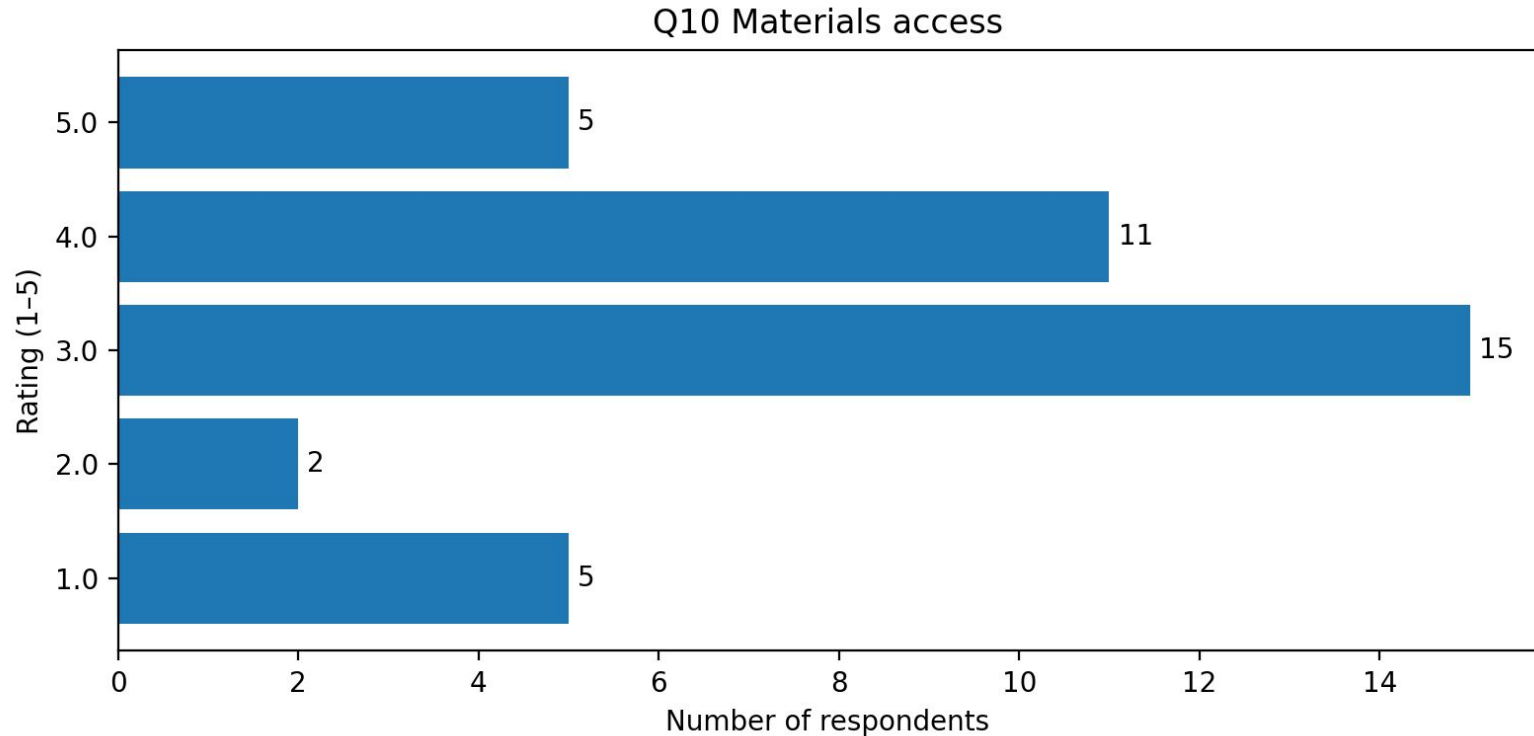
Category 3 - Technology & Accessibility (Q9 - Q12)



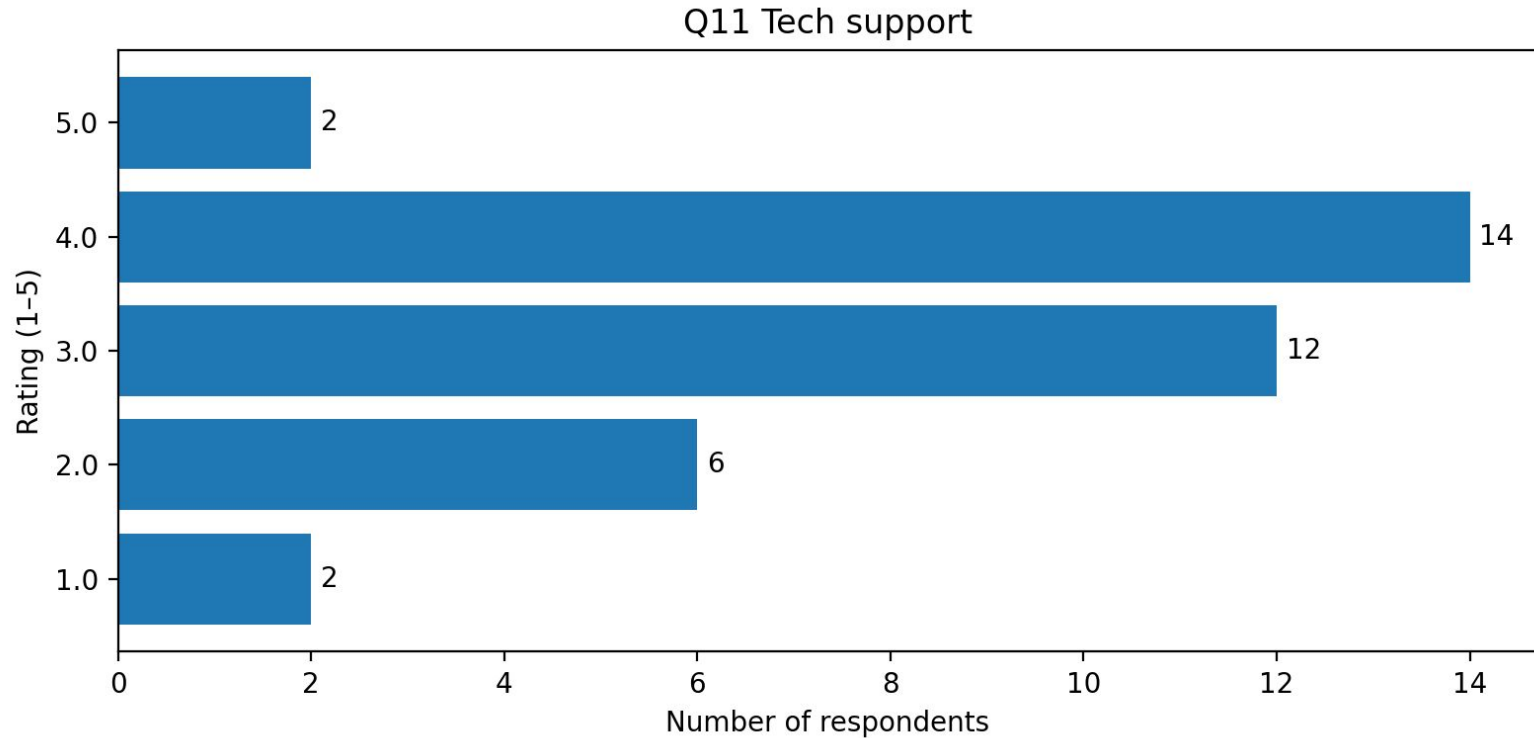
Q9 - The technology used for hybrid meetings works reliably.



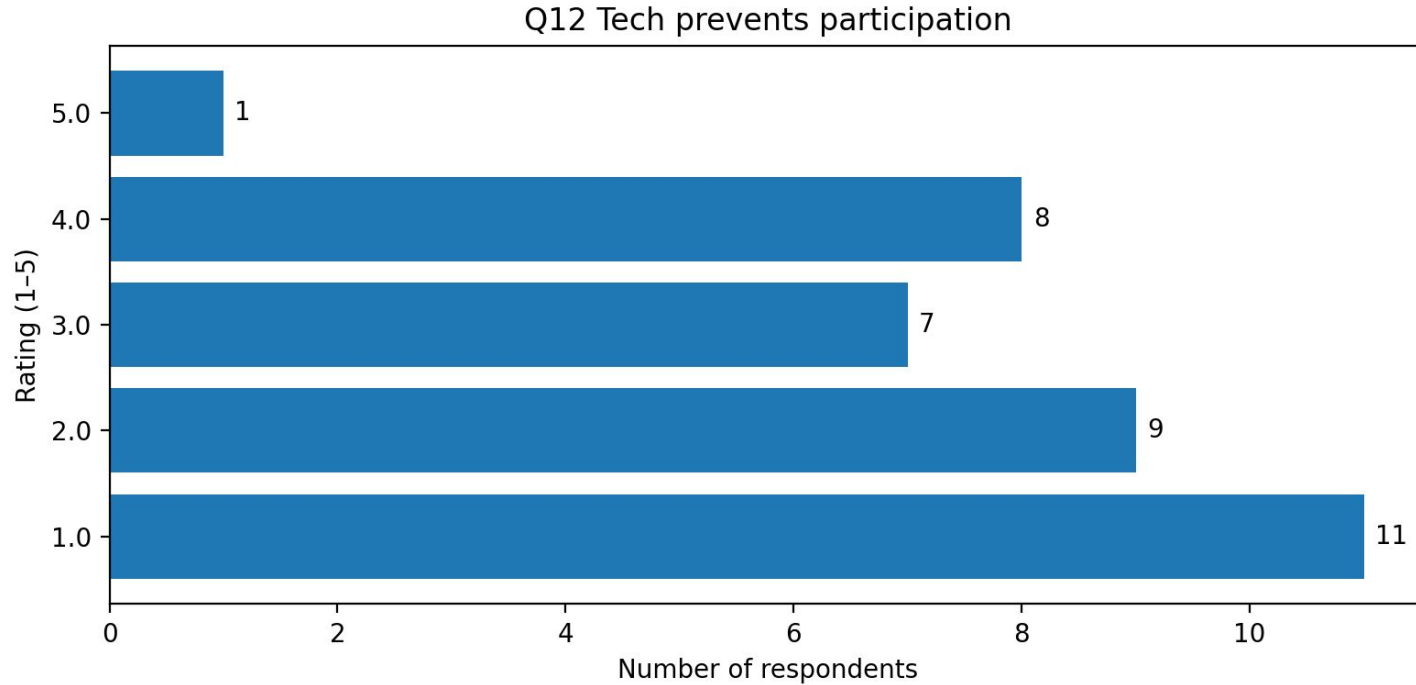
Q10 - I am able to see or access all meeting materials regardless of how I attend.



Q11 - When technical issues arise, there is support available during the meeting.



Q12 - Technical issues often prevent me from fully participating.

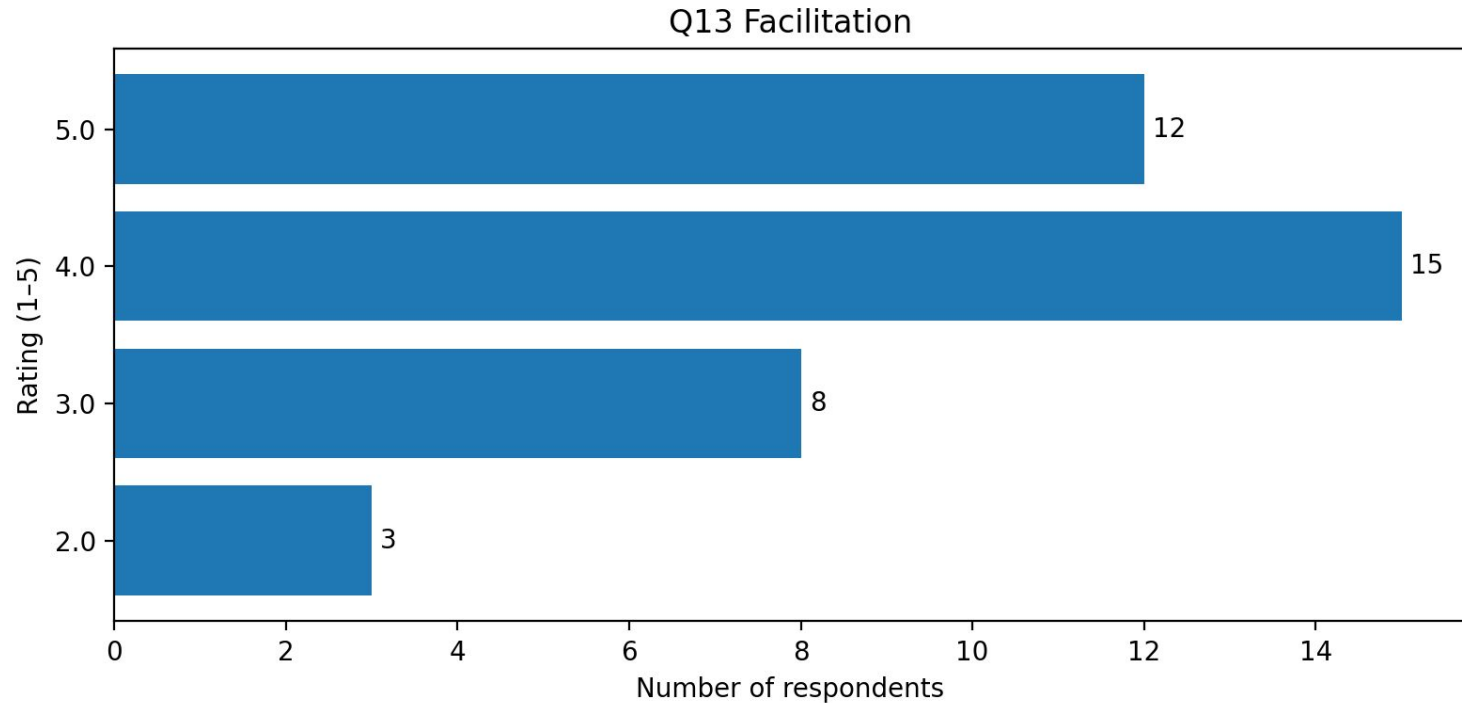




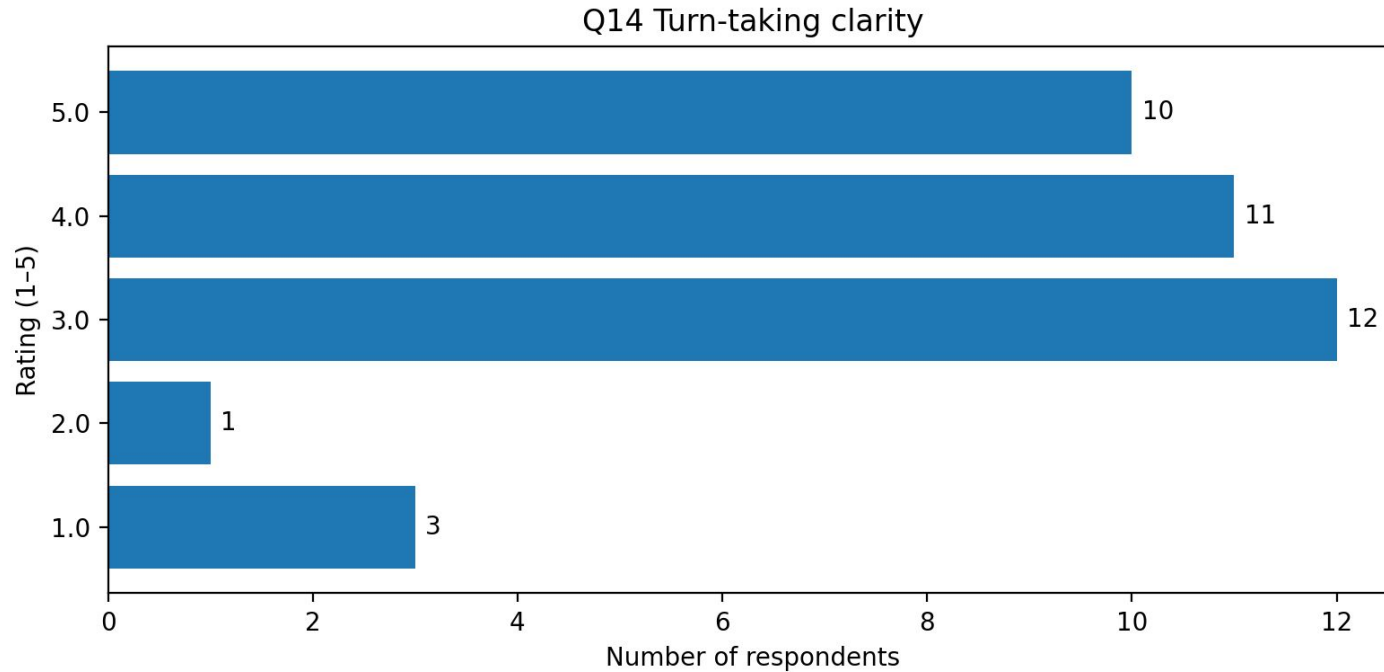
Category 4 - Meeting Management & Flow (Q13-Q16)



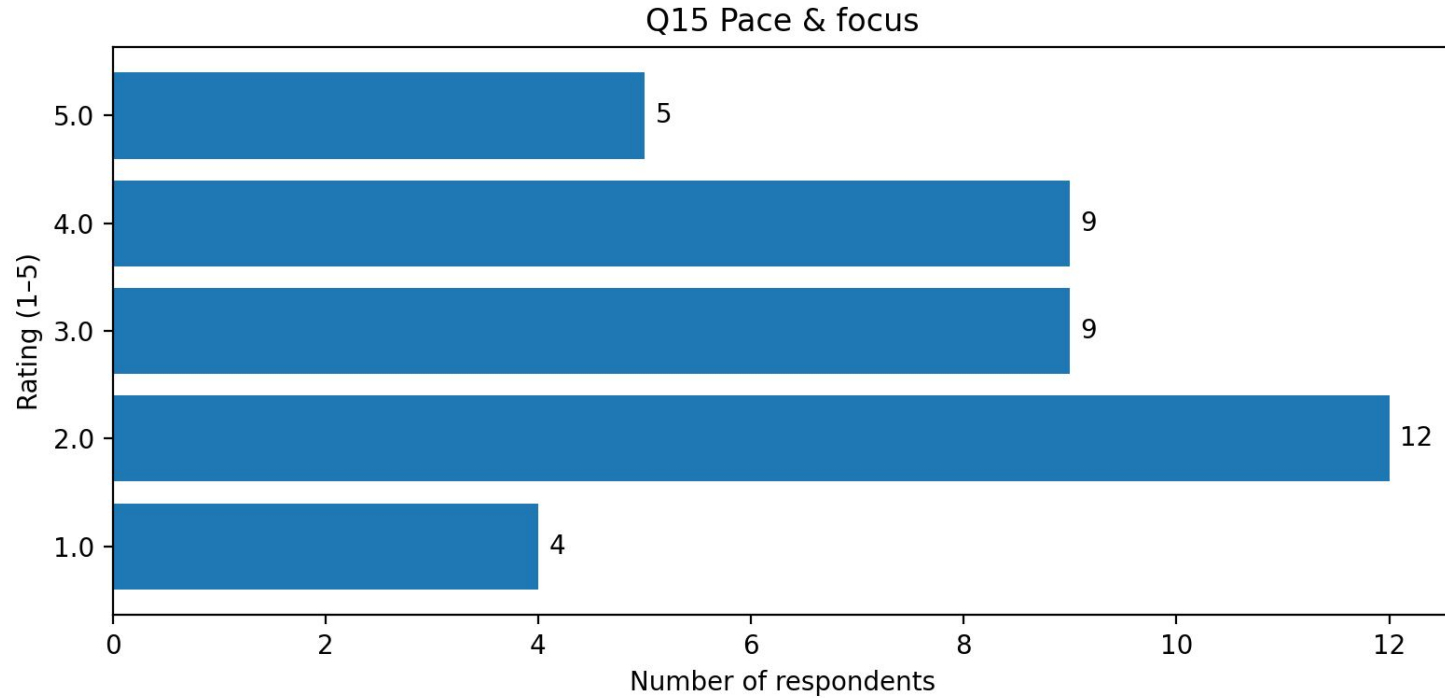
Q13 - The meeting facilitator manages the meeting effectively in a hybrid setting.



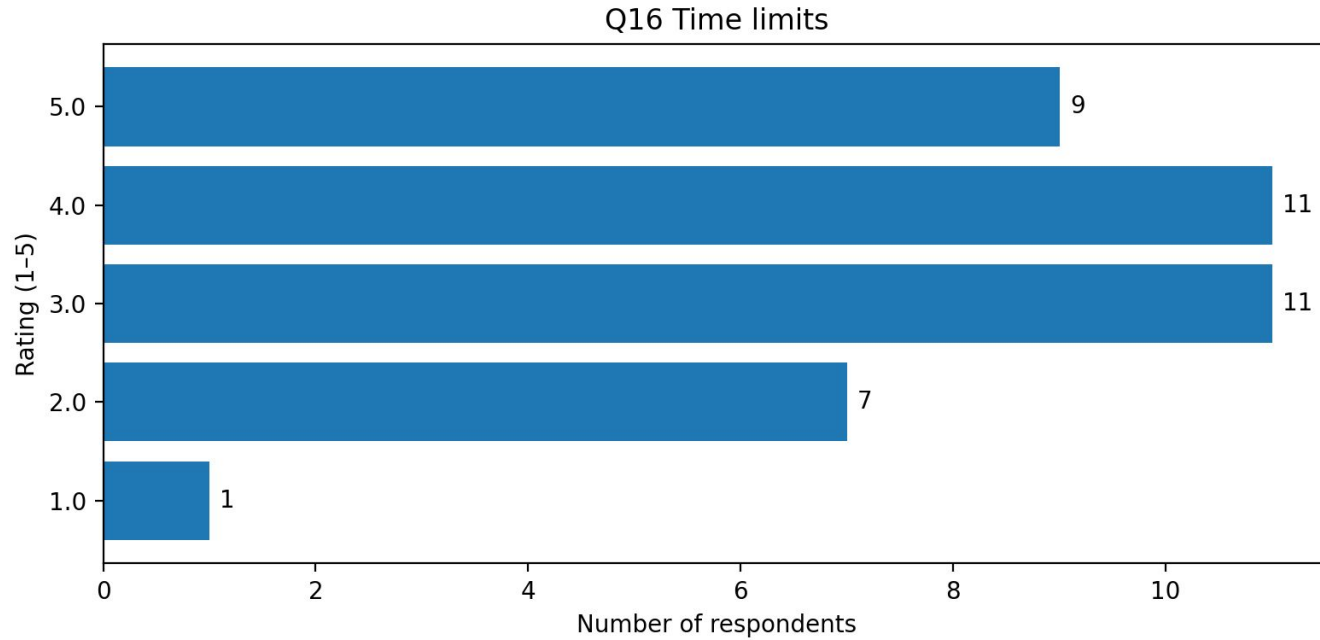
Q14 - It's clear when it's my turn to speak, or when others are recognized to speak.



Q15 - Meetings generally stay on topic and move at a reasonable pace.



Q16 - Time limits for speakers are enforced fairly

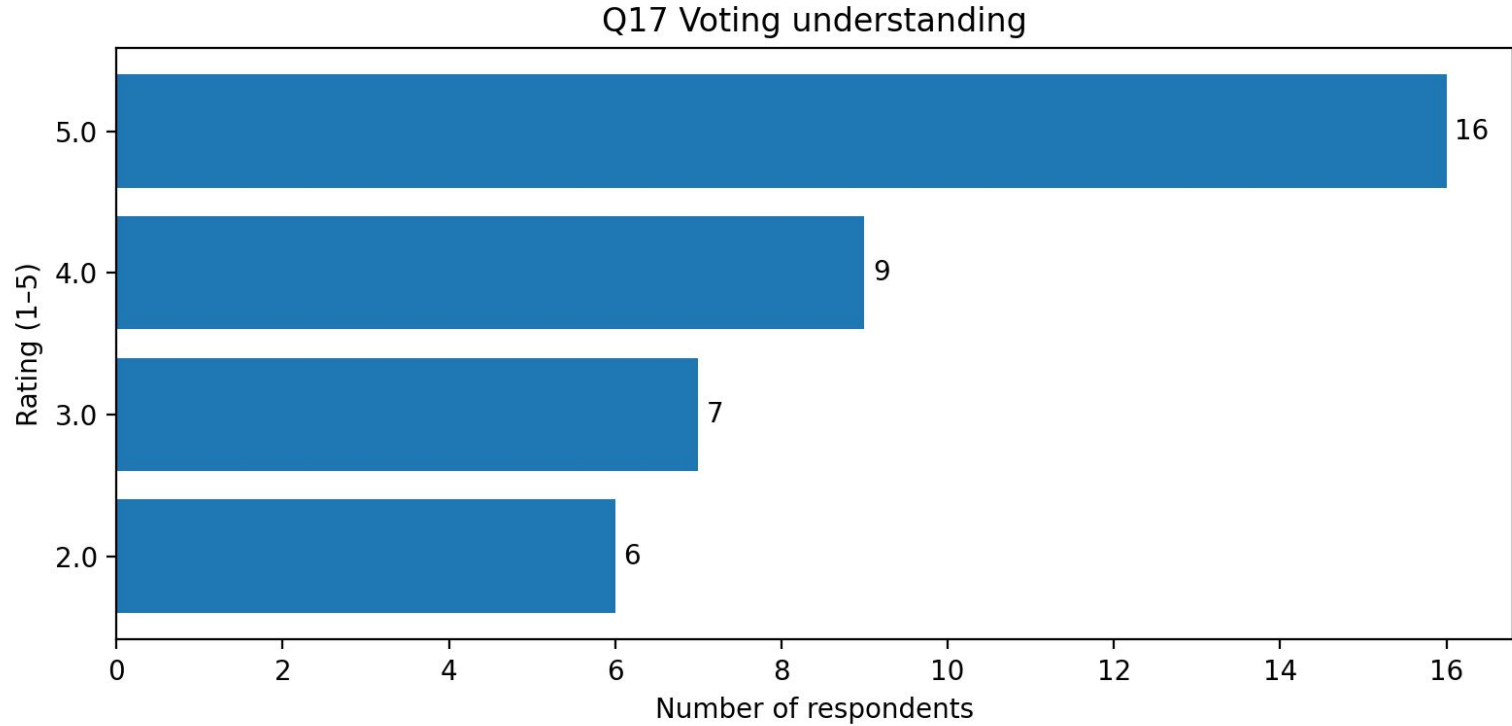




Category 5 - Voting & Decision Making



Q17 - I understand how voting works during Constituency meetings



Q18 - I feel confident that everyone's votes are counted equally and accurately, regardless of how they attend.

