



# Feedback Survey Results



Prepared On: January 17th, 2026

Prepared for: Pike Place Market Constituency

Prepared by: Graham Marmion (Officer-at-large), on behalf of Engagement Committee

# Purpose of the Survey

Goal: To understand how constituency meetings are working for our members so that we can make thoughtful, practical improvements.

# How these results will be used

- Identify patterns in people's experiences
- Surface areas of agreement and disagreement
- Guide future process improvement proposals
- Build shared understanding and trust

# Survey Overview

## Timing & Audience

- **Fielded:** Nov 19 - Dec 12, 2025
- **Audience:** Open to all interested participants
- **Outreach:** Advertised to Constituency members

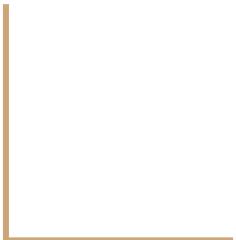
## What it covered

- Procedural Fairness & Participation
- Technology & Accessibility
- Meeting Management & Flow
- Voting & Decision Making

# Survey Instrument

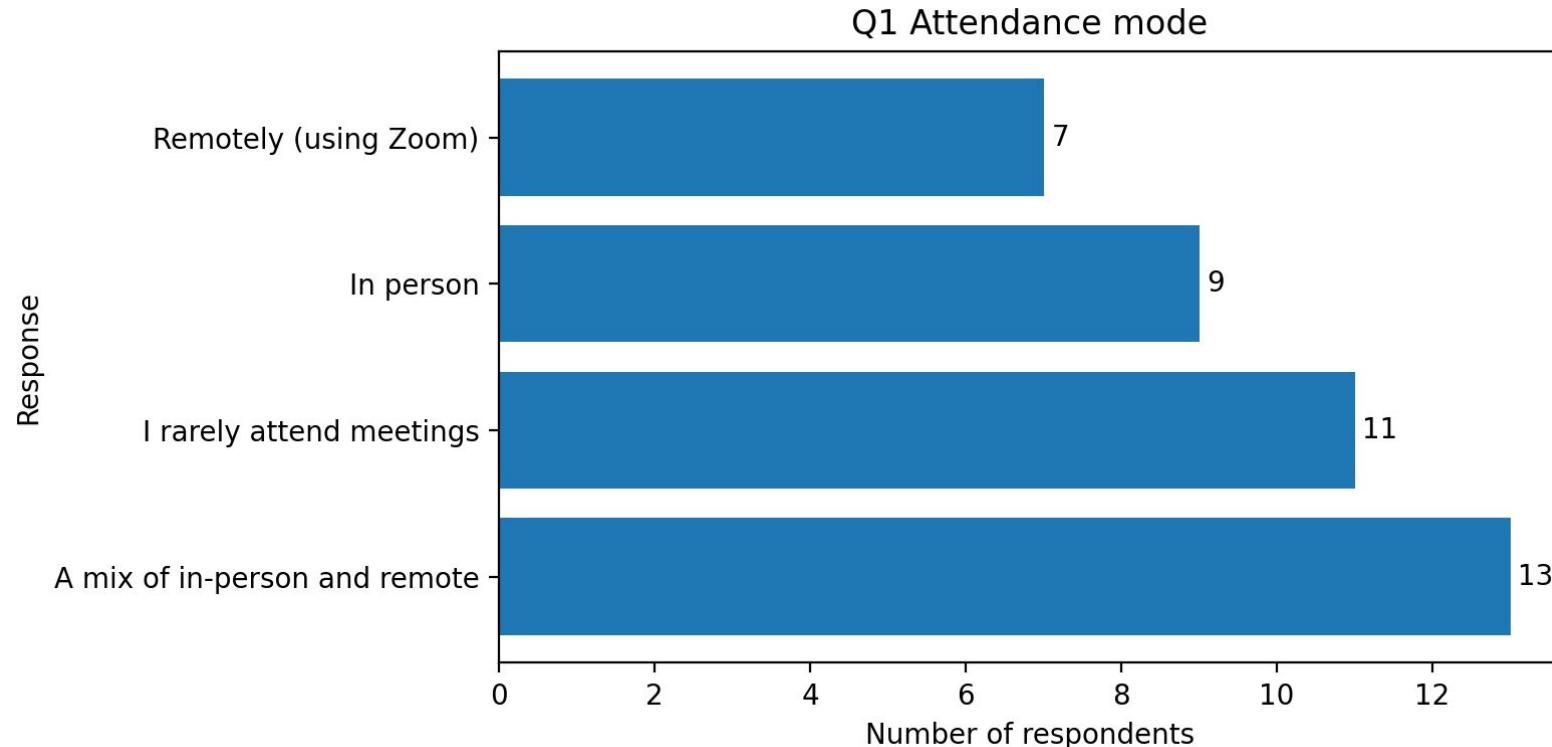
## Question Types

- Multiple choice
  - Attendance mode
  - Familiarity with Robert's Rules of Order
  - Process Preferences
- Rating Questions (1-5 scale)
  - Agreement and satisfaction measures for each category
- Open-ended comments
  - Qualitative feedback on what's going well, what needs improvement, and open comments

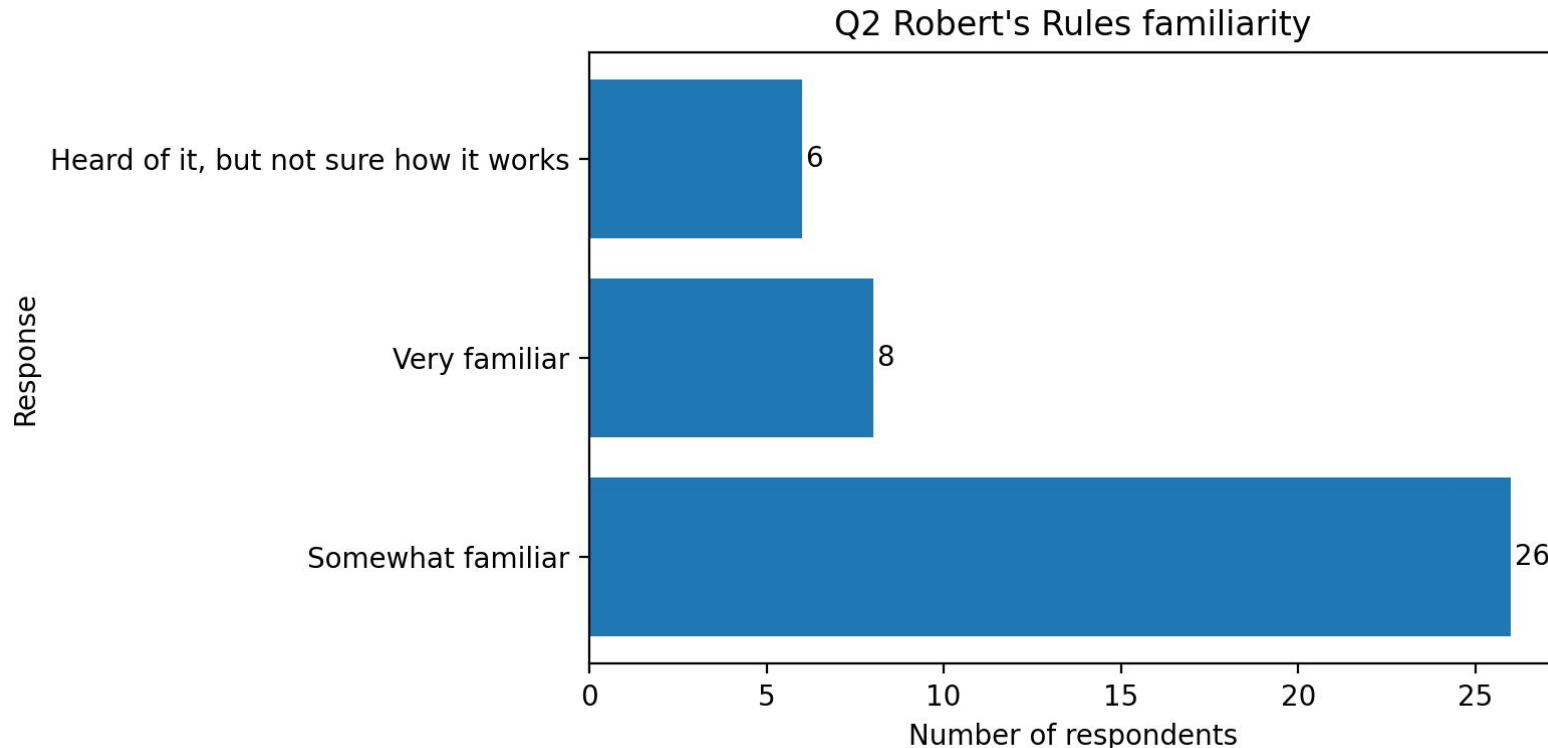


# Who took the survey?

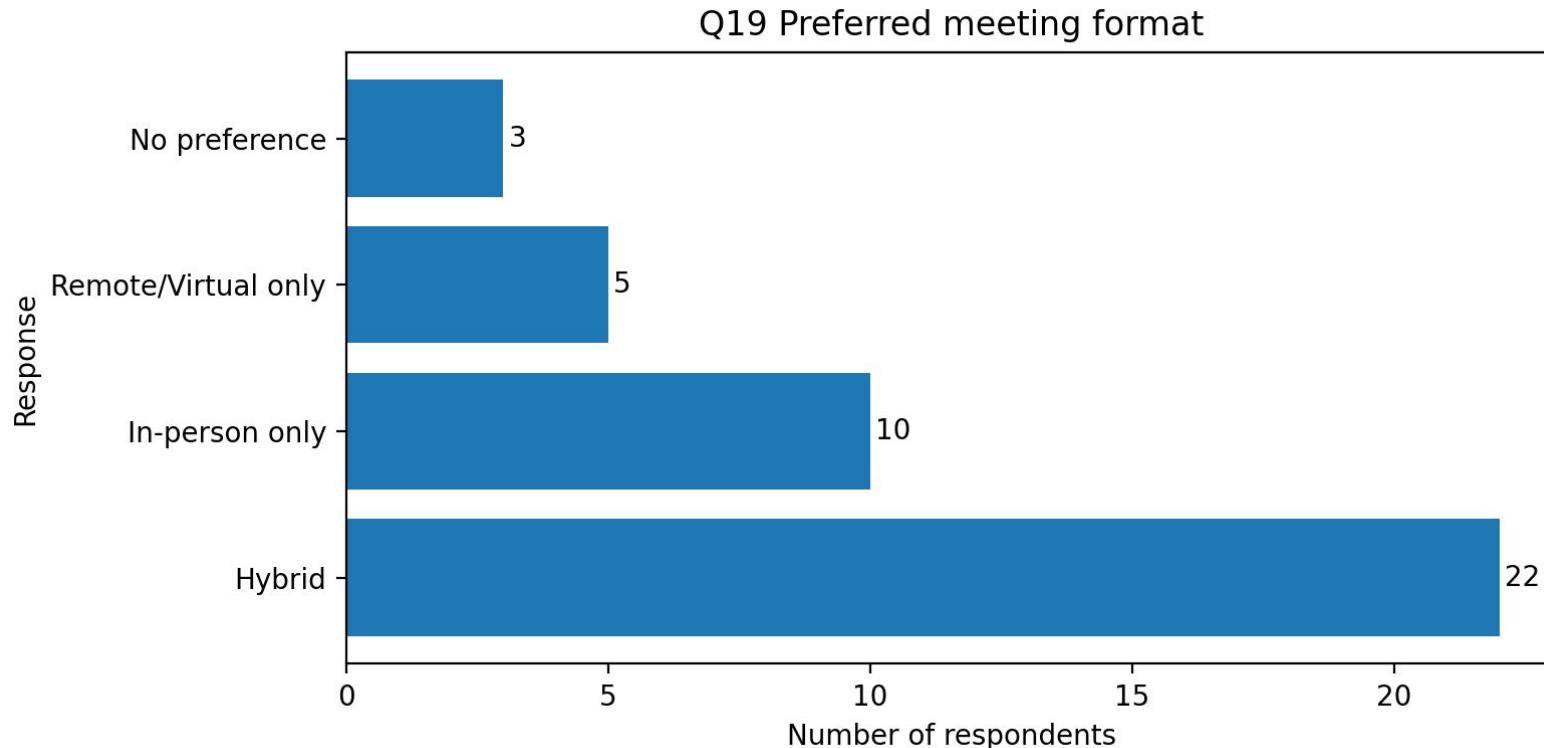
# Q1. How do you typically attend Constituency meetings?



# Q2. How familiar are you with Robert's Rules of Order?



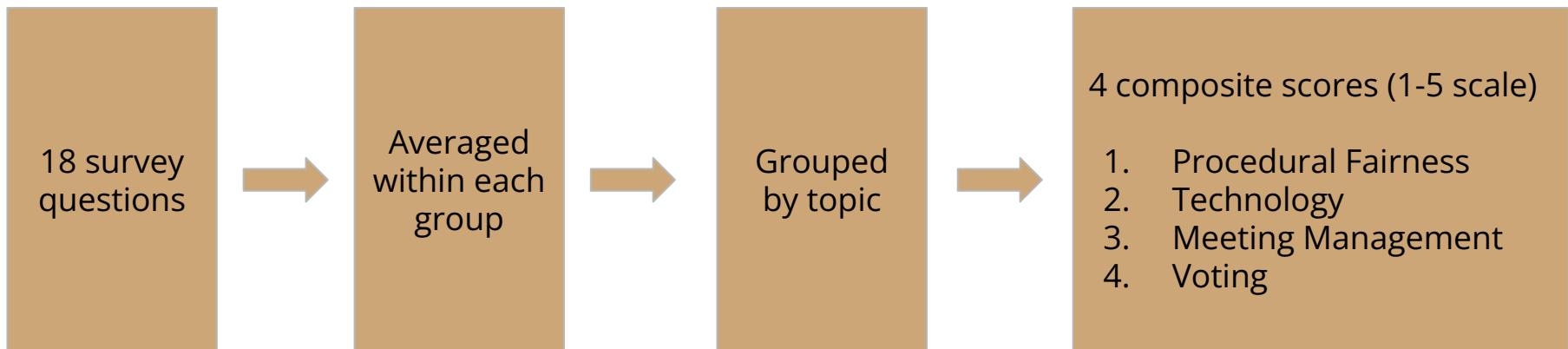
# Q19 - What meeting format do you prefer?



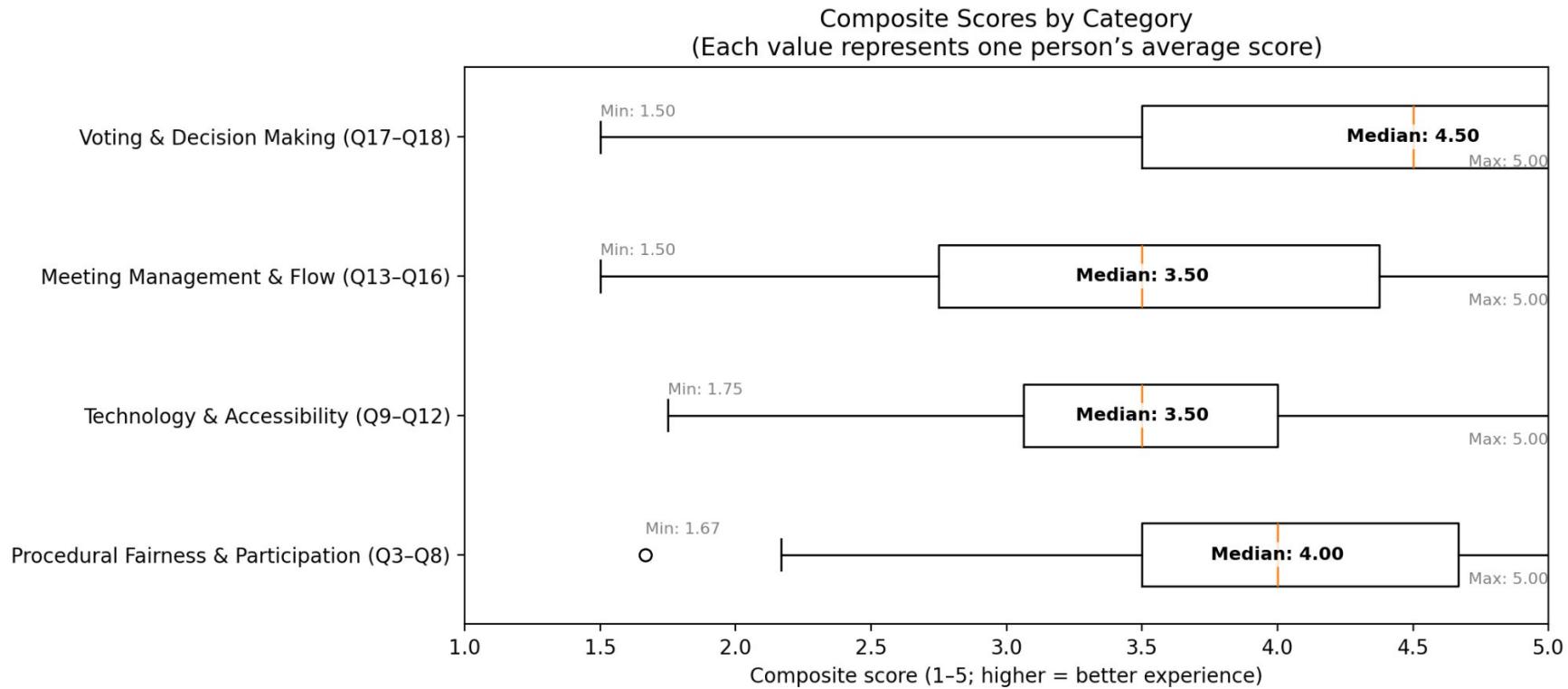
What did they say?

# What did they say? - Developing Composite Scores

Composite scores summarize multiple related questions into a single 1-5 score for each topic, making patterns easier to see without losing detail.

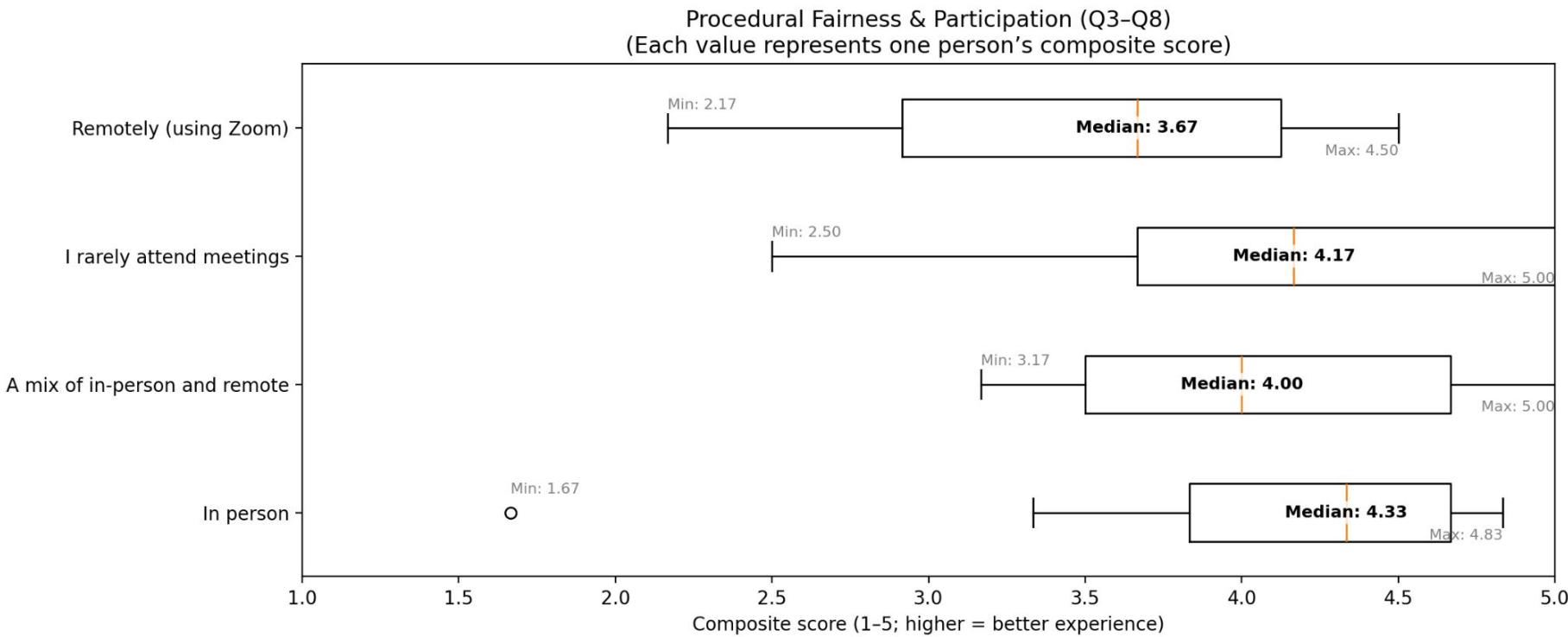


# What did they say? - Summary of Composite Scores

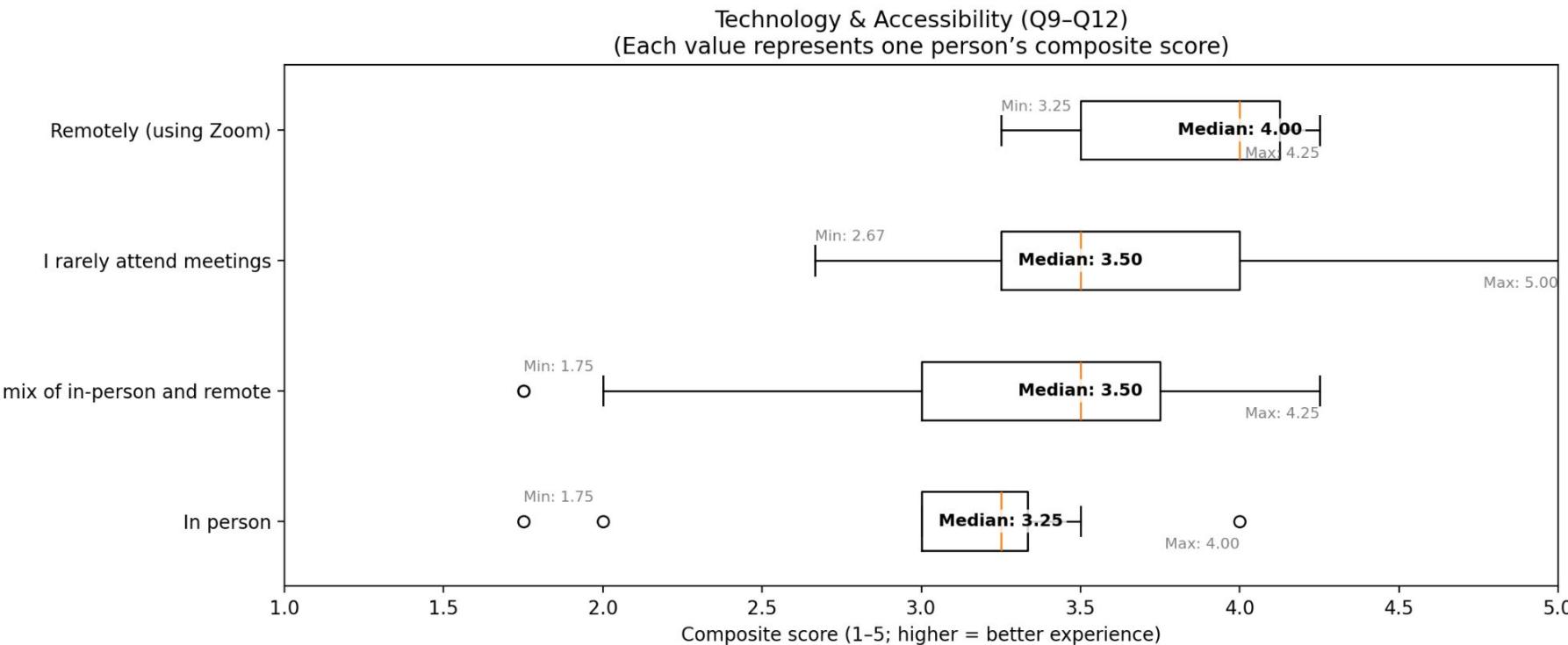


Did this vary by attendance type?

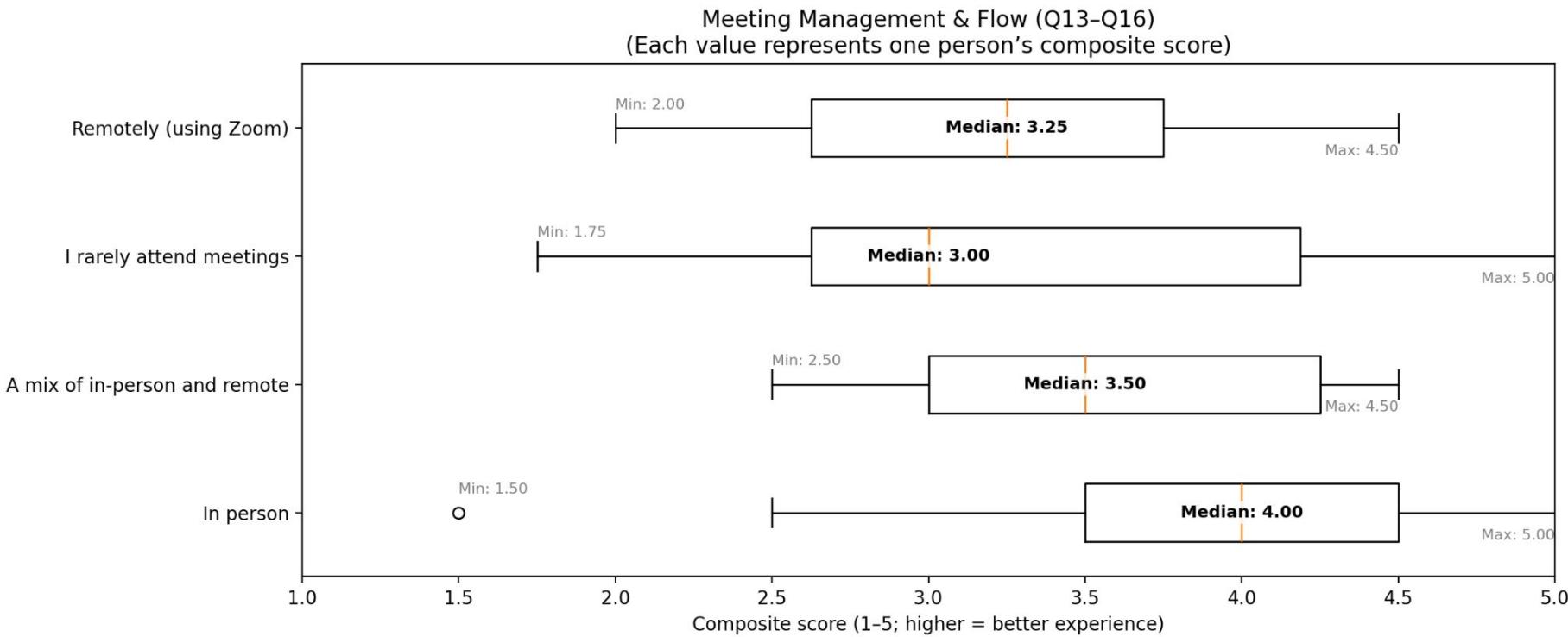
# Procedural Fairness & Participation by Attendance Type



# Technology & Accessibility by Attendance Type

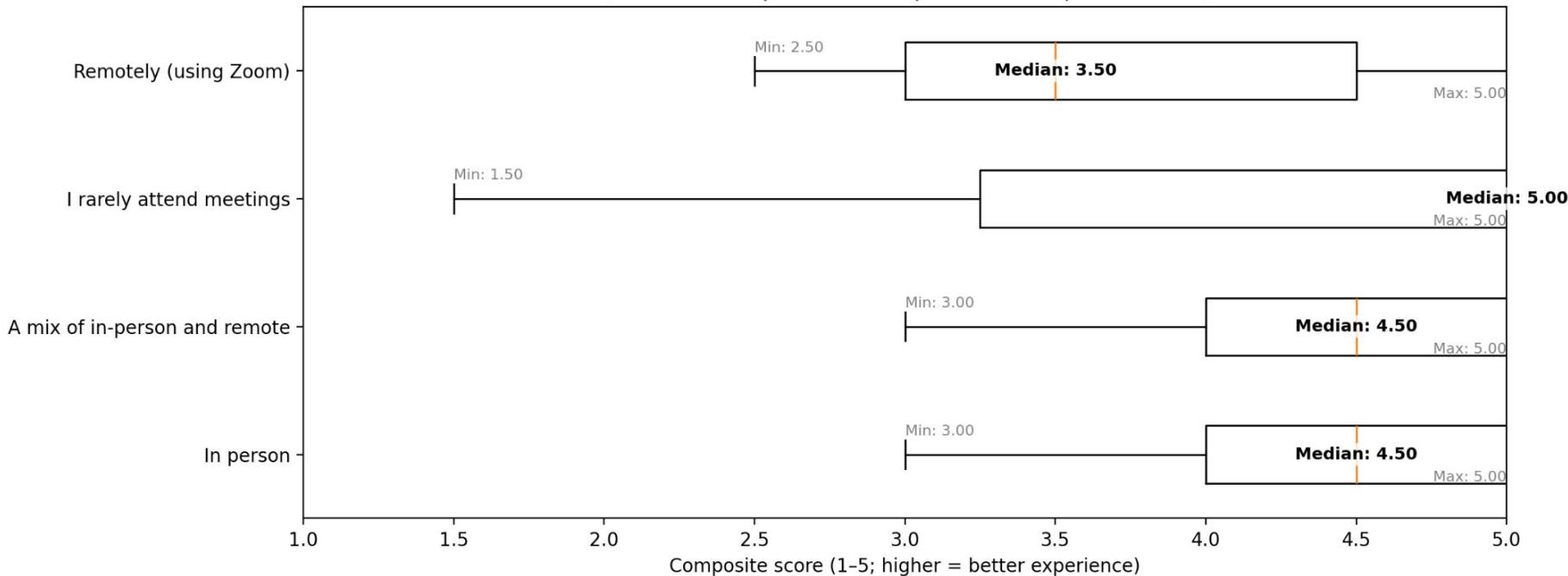


# Meeting Management & Flow by Attendance Type



# Voting & Decision Making by Attendance Type

Voting & Decision Making (Q17-Q18)  
(Each value represents one person's composite score)





# What needs improvement?

# Open Comment Questions

The final three questions were for open comment.

Questions 21 - What do you think is working well about our current hybrid meetings?

Question 22 - What improvements would suggest for making hybrid meetings more inclusive, fair, or effective?

Question 23 - Any additional comments or experiences you'd like to share?

# Responses

Survey respondents provided 85 unique comments to the survey.

From these, I identified 54 actionable concerns.

I categorized those concerns into 22 different categories.

<i>Category of Concern</i>	COUNT of Concern
Provide guide	7
RONR	5
Strict time keeping	5
Meeting timing changes	4
Voting alternative	4

# Next Steps

Engagement with membership - if you have questions about the results or a burning curiosity you want answered, email me at

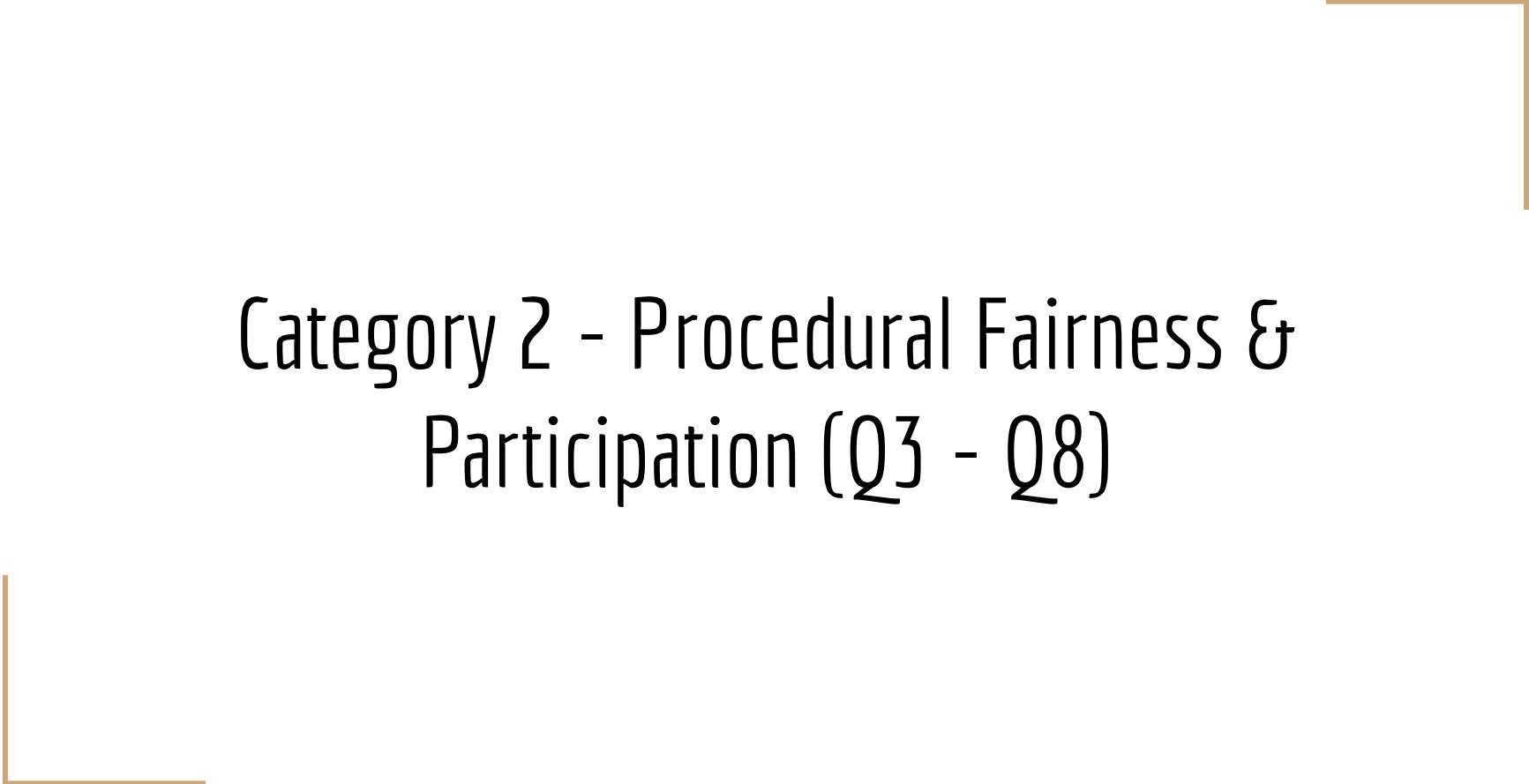
[Graham.Marmion@marketconstituency.org](mailto:Graham.Marmion@marketconstituency.org)

Designing Solutions - On Thursday, the Executive Committee will be discussing these concerns and potential solutions to identify what ideas are worth bringing to the GA to develop further.

# Appendix 1

## Question Level Distributions

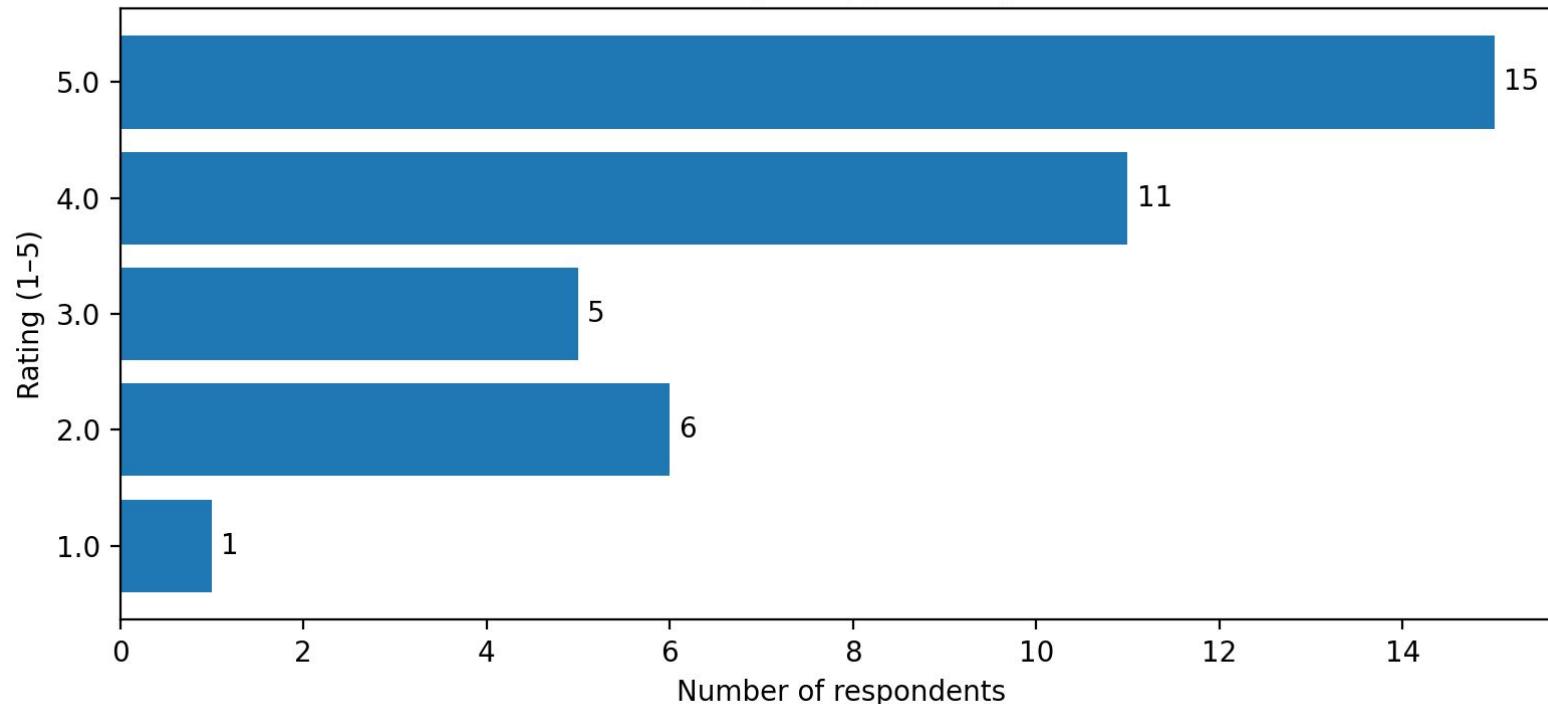
Histograms of Questions 3 - 18



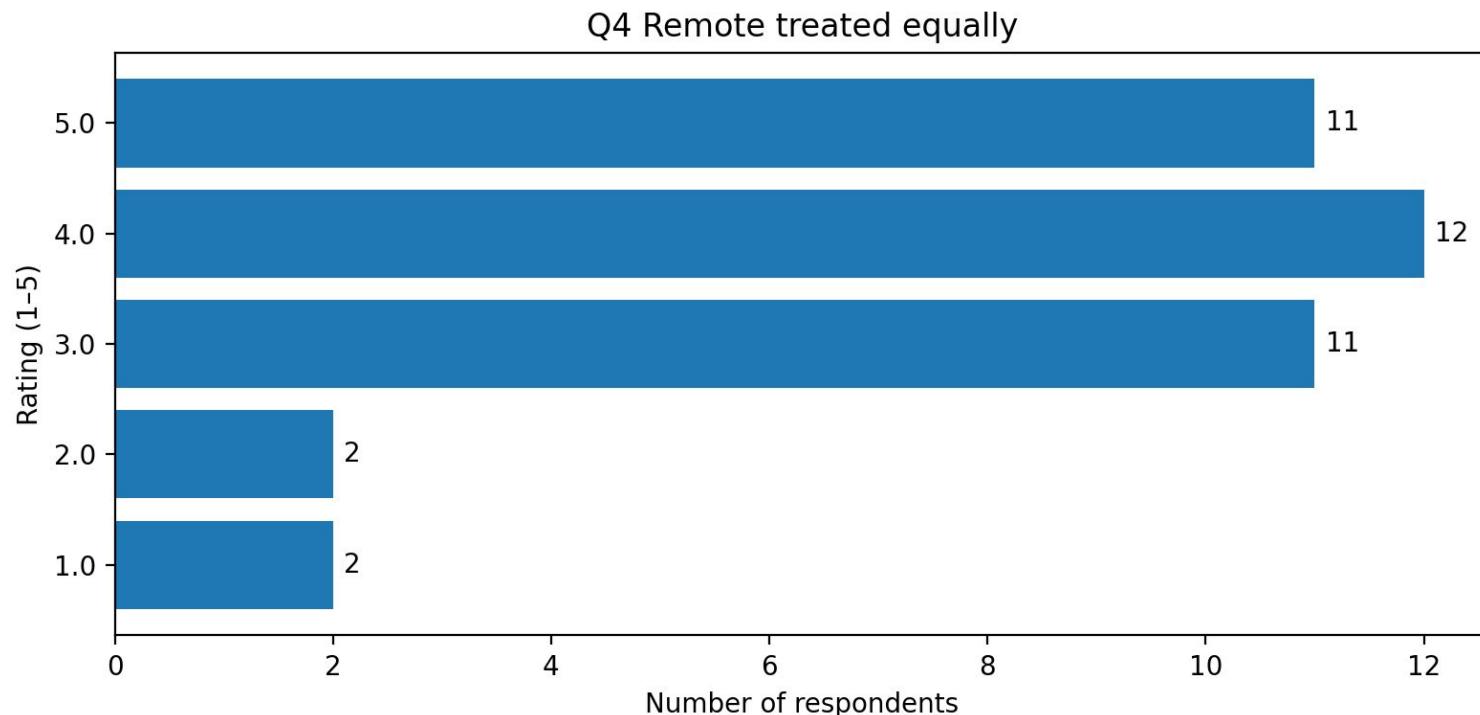
## Category 2 - Procedural Fairness & Participation (Q3 - Q8)

Q3 - I feel I have equal opportunity to participate in meetings.

Q3 Equal opportunity

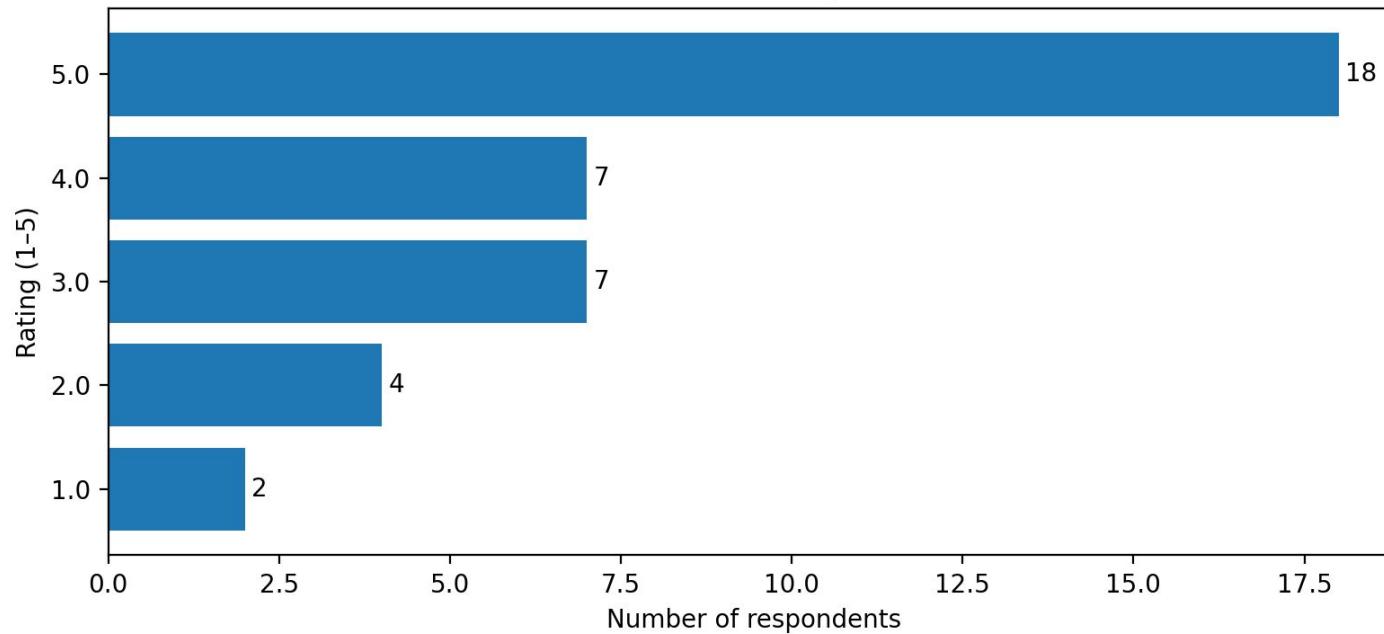


Q4 - Remote participants are treated with the same respect and attention as in-person participants.

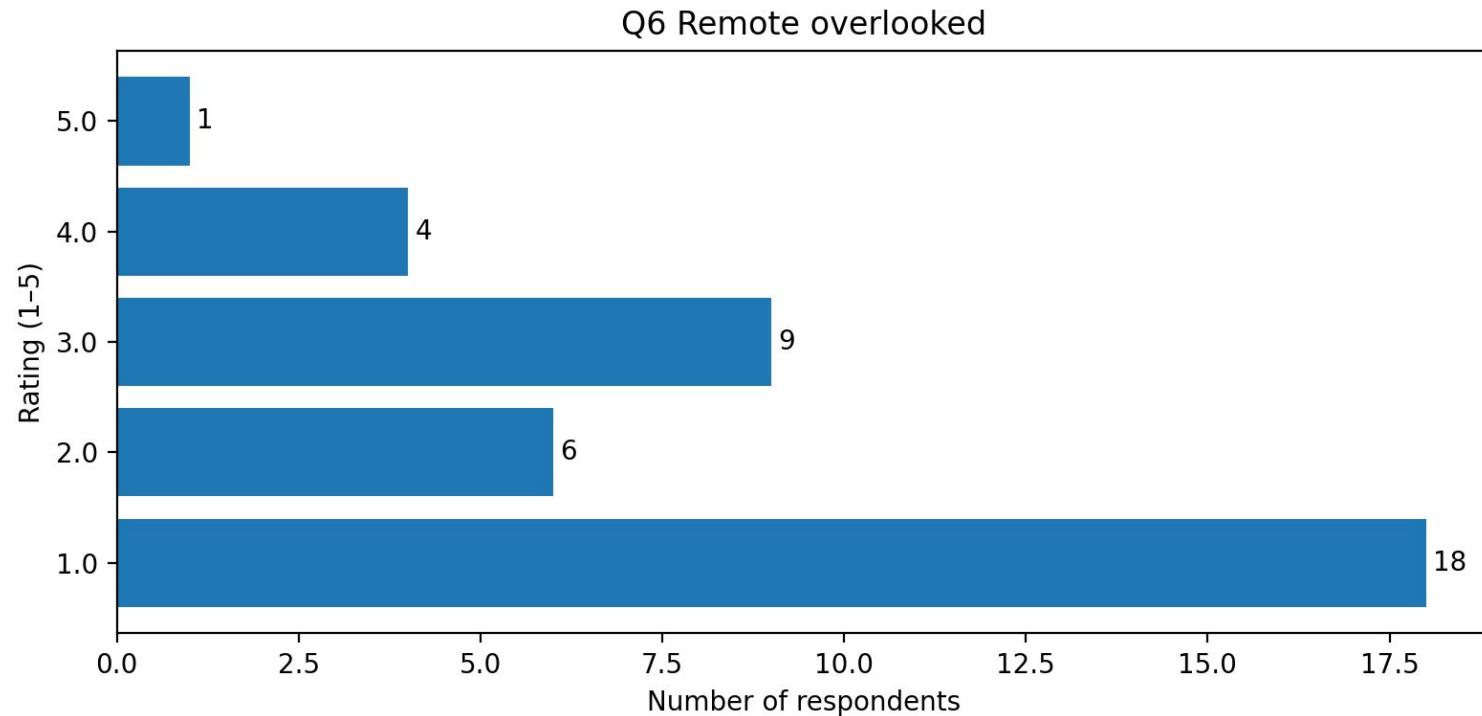


Q5 - 1

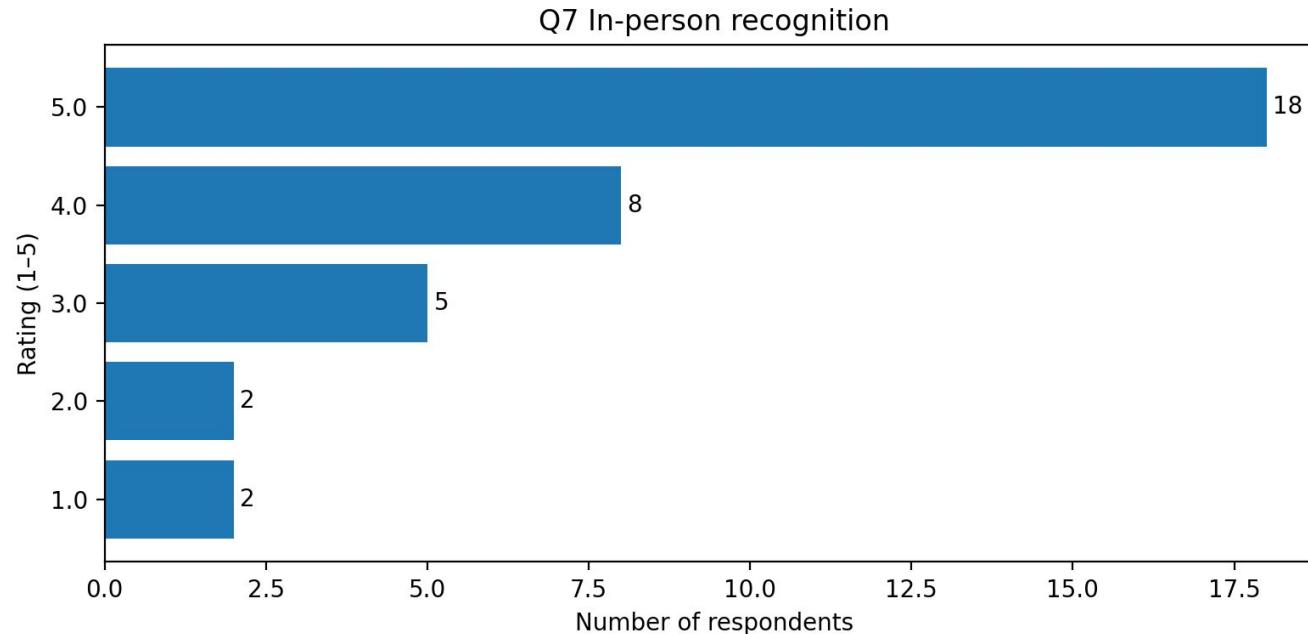
Q5 Remote recognition



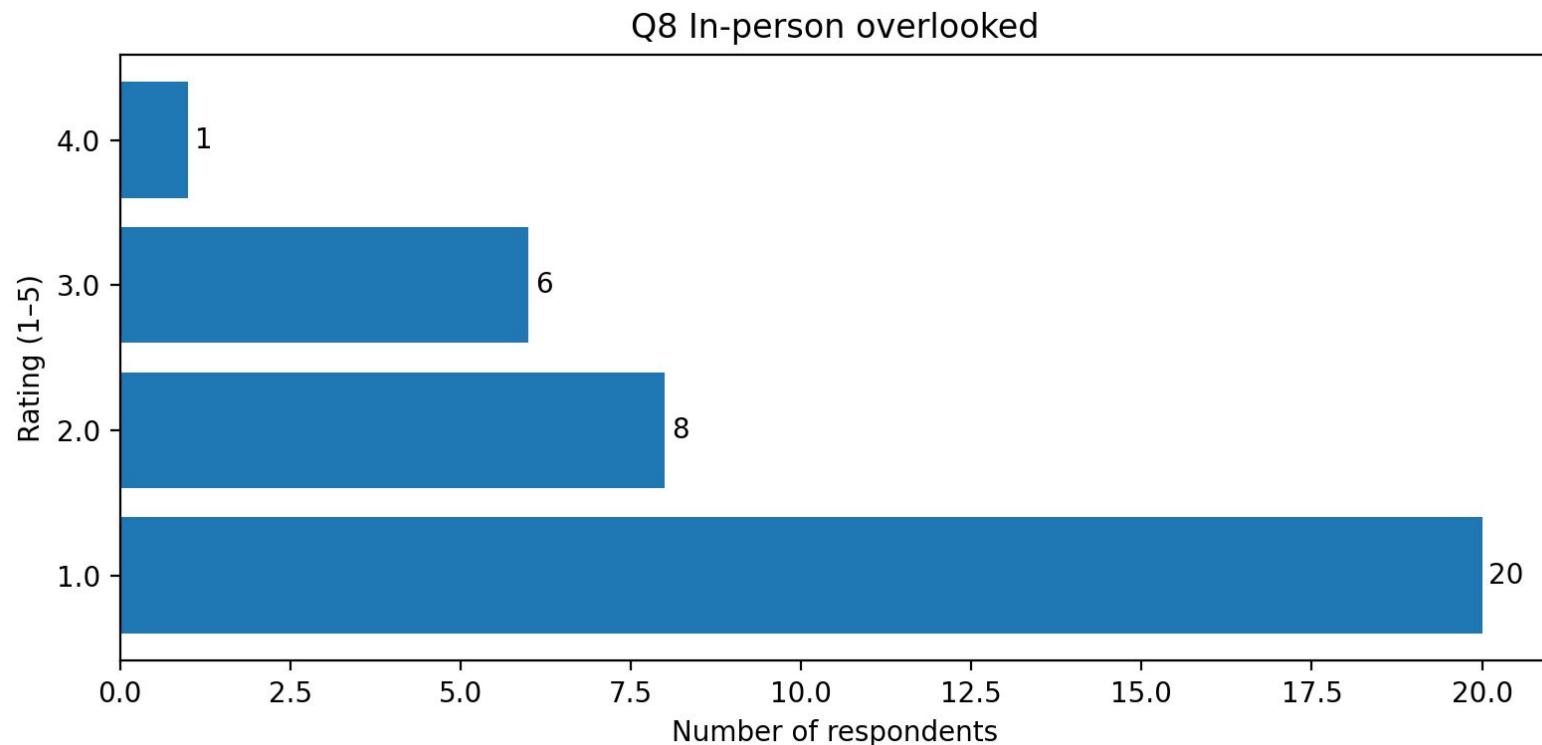
Q6 - When attending **remotely**, I have felt overlooked or unable to participate.



Q7 - When attending **in person**, I understand how to seek recognition.

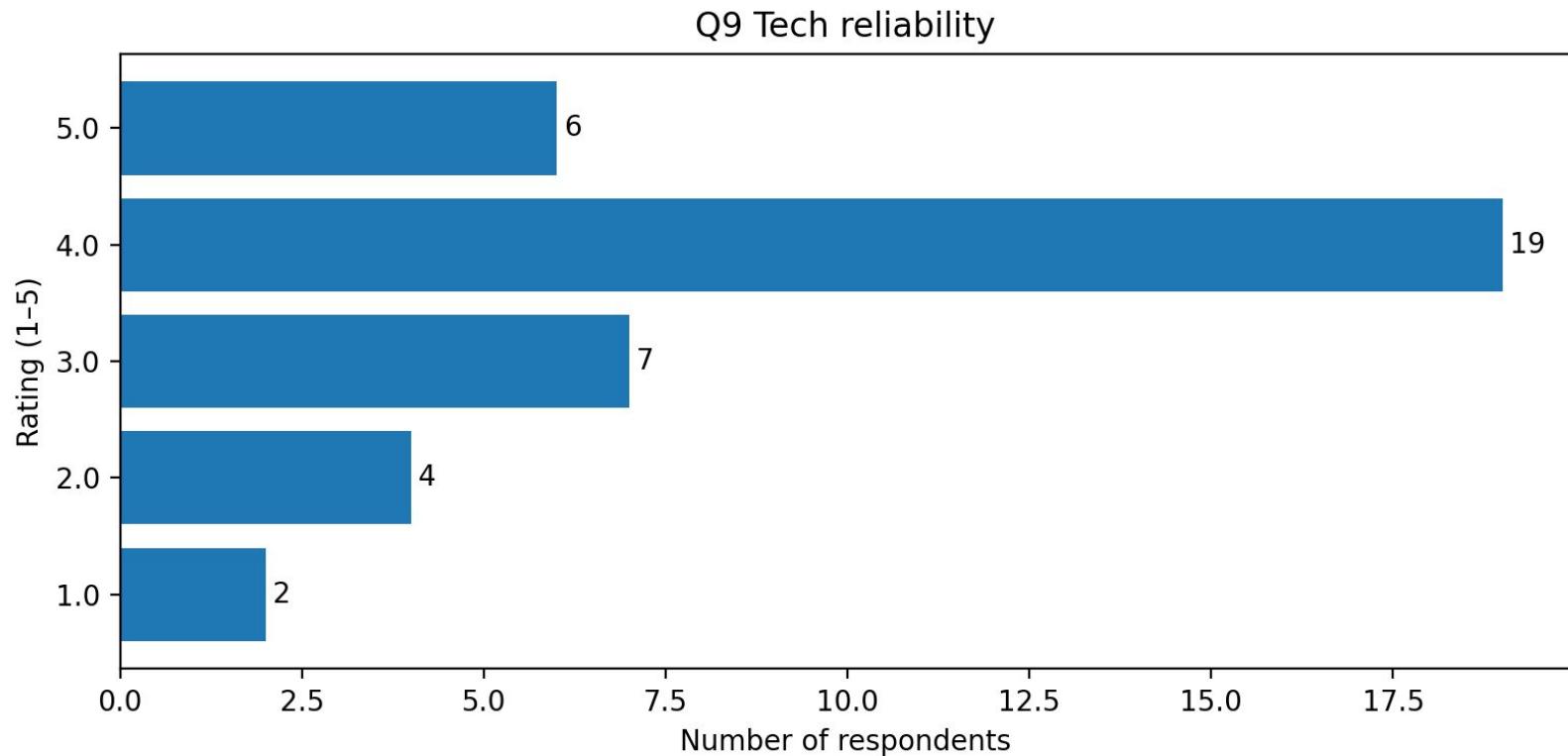


Q8 - When attending **in person**, I have felt overlooked or unable to participate.

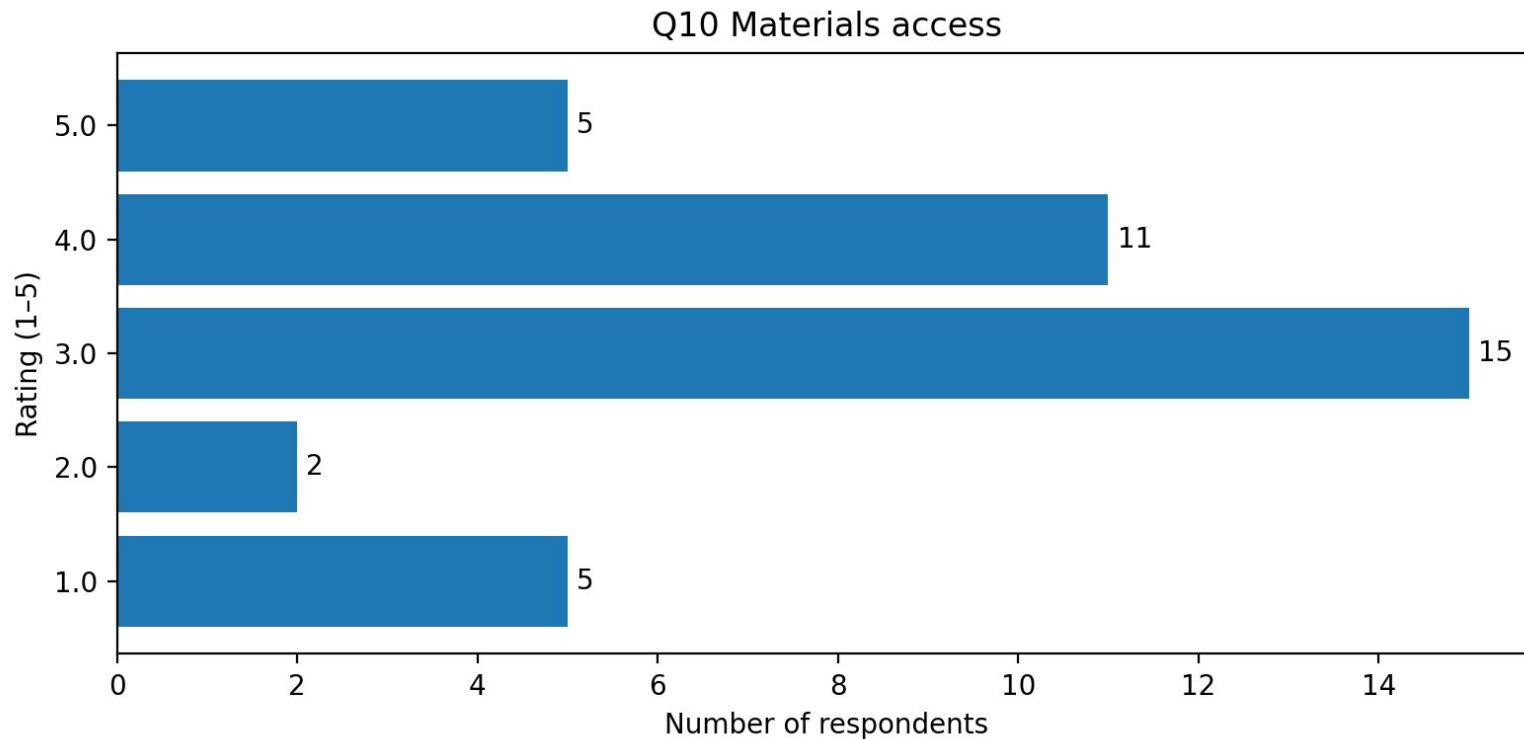


# Category 3 - Technology & Accessibility (Q9 - Q12)

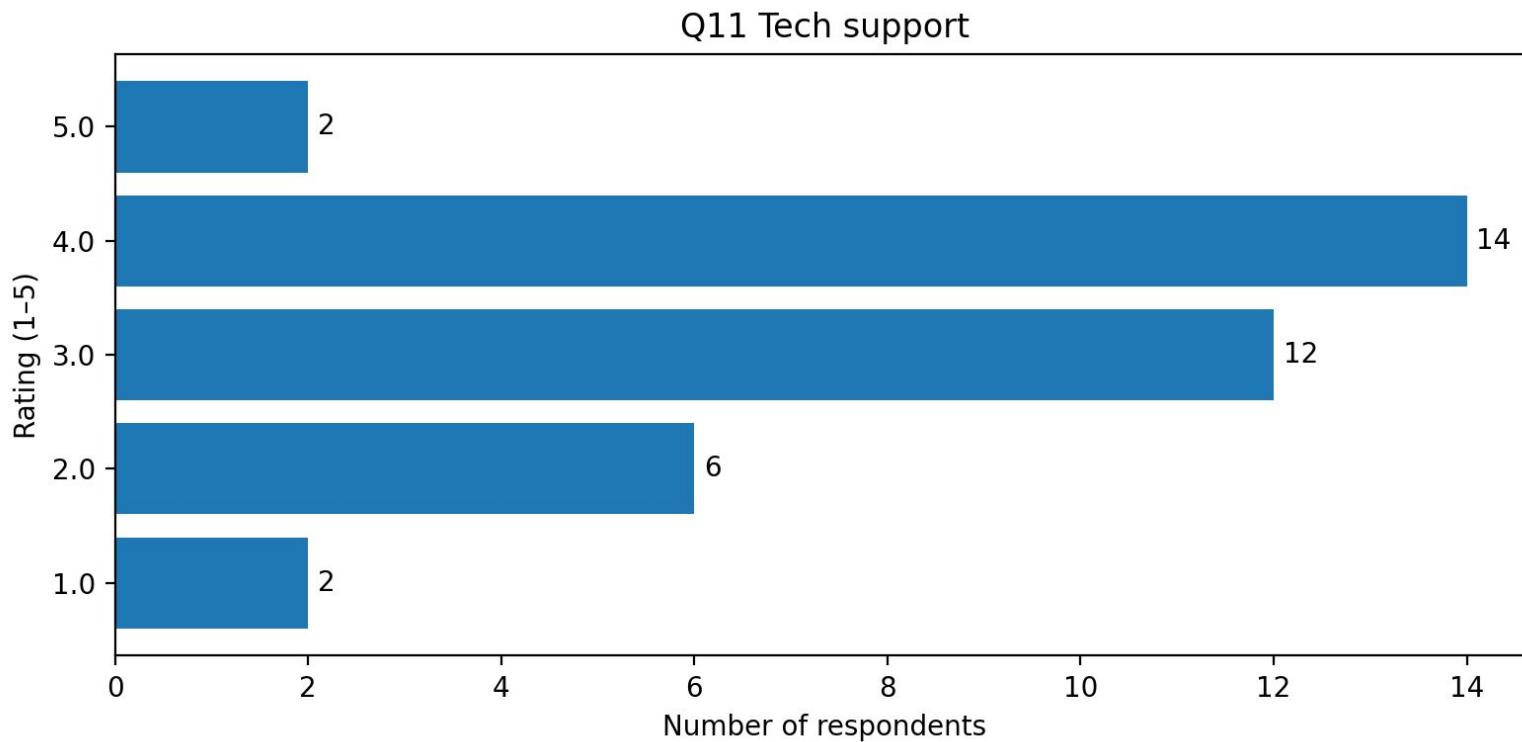
Q9 - The technology used for hybrid meetings works reliably.



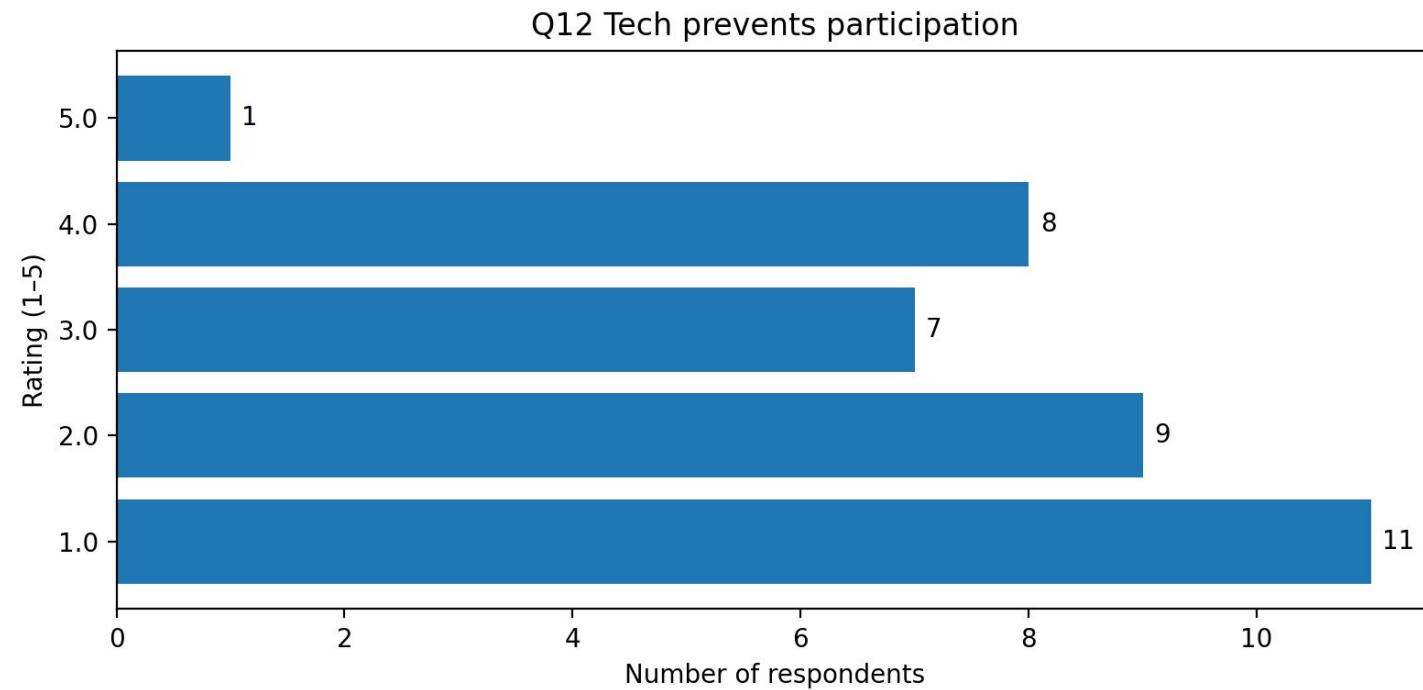
Q10 - I am able to see or access all meeting materials regardless of how I attend.

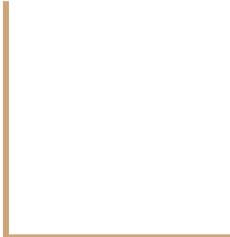


Q11 - When technical issues arise, there is support available during the meeting.



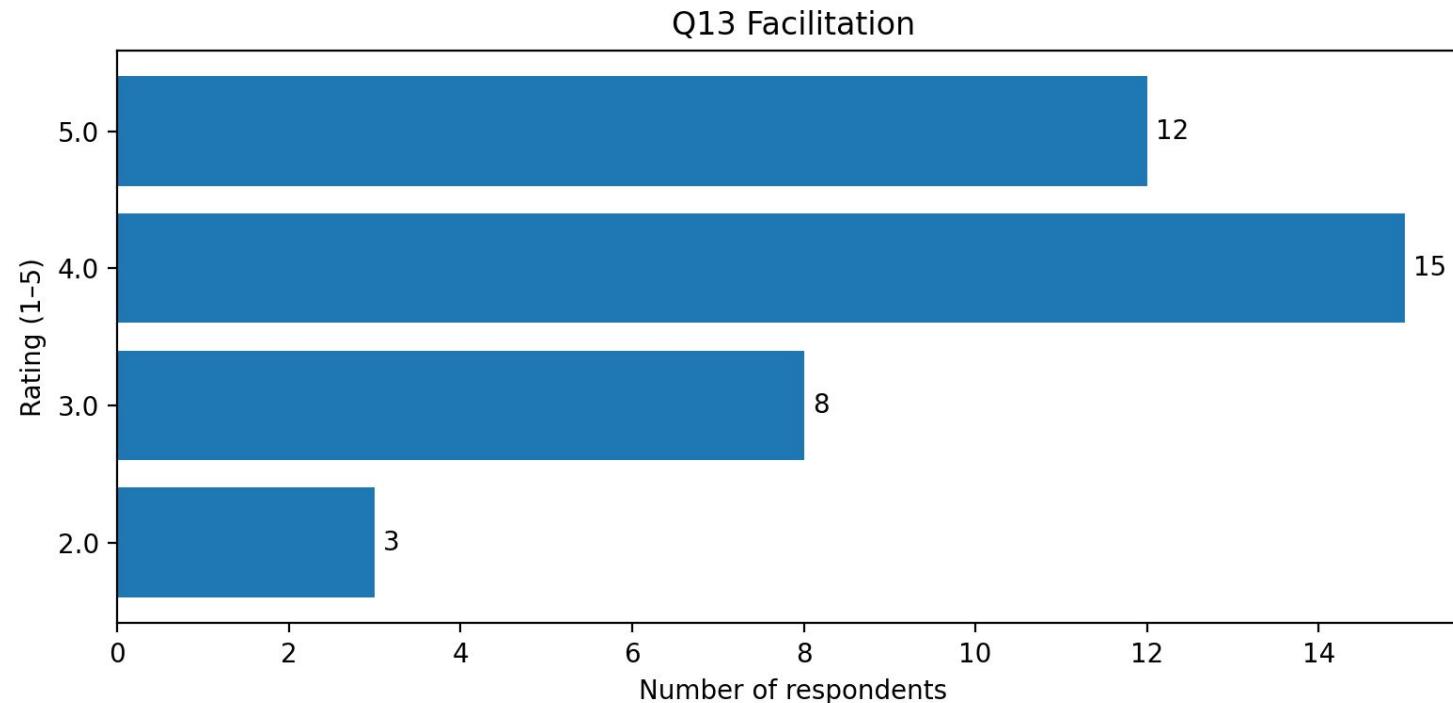
Q12 - Technical issues often prevent me from fully participating.



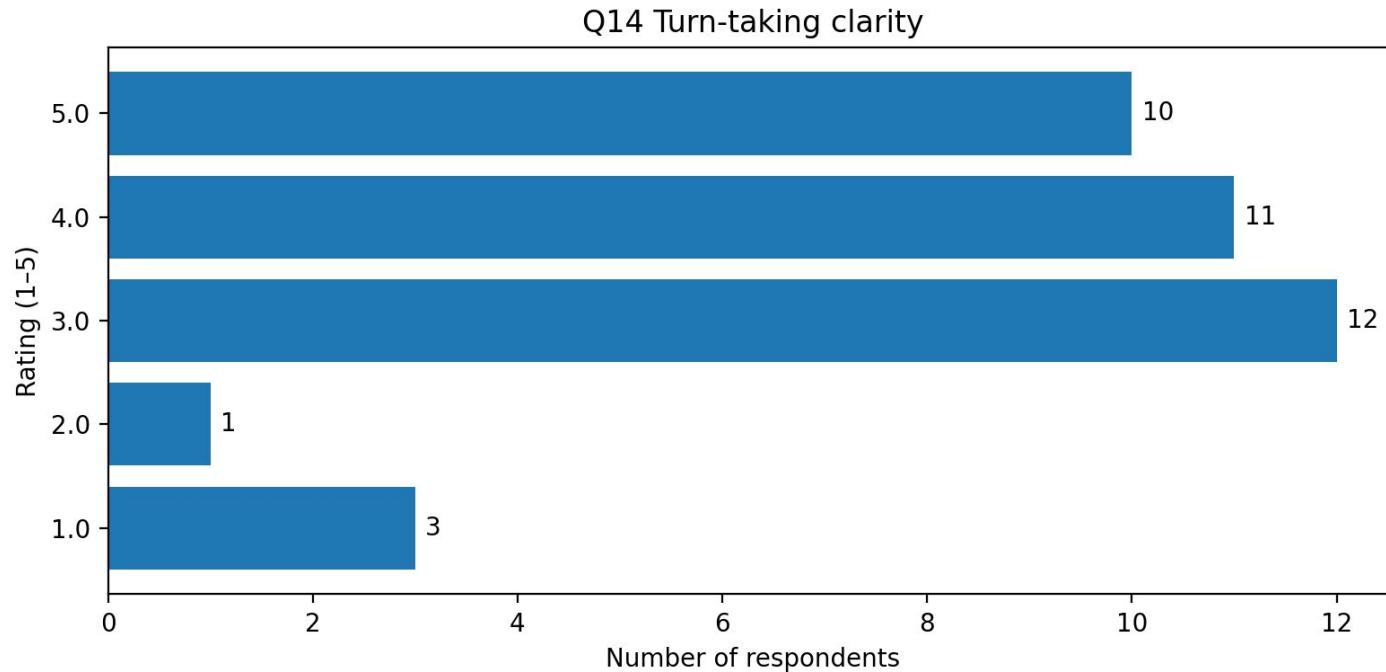


# Category 4 - Meeting Management & Flow (Q13-Q16)

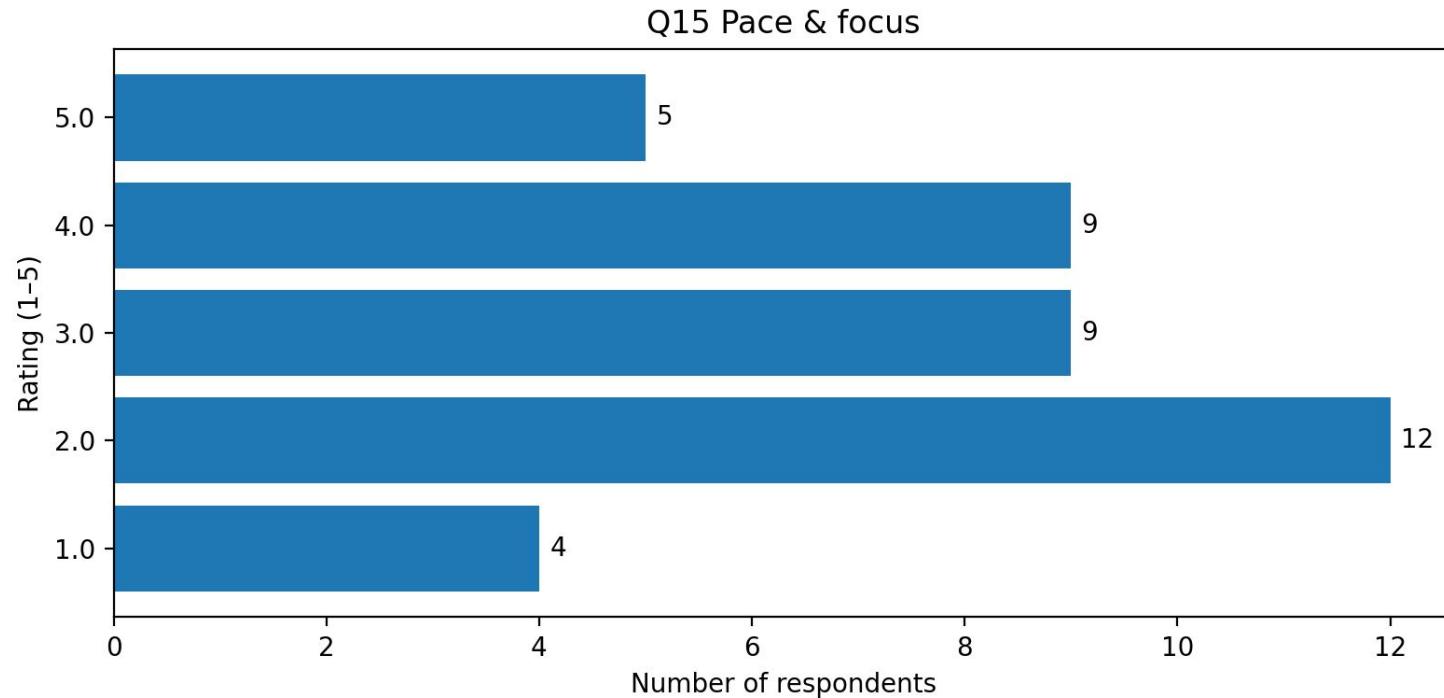
Q13 - The meeting facilitator manages the meeting effectively in a hybrid setting.



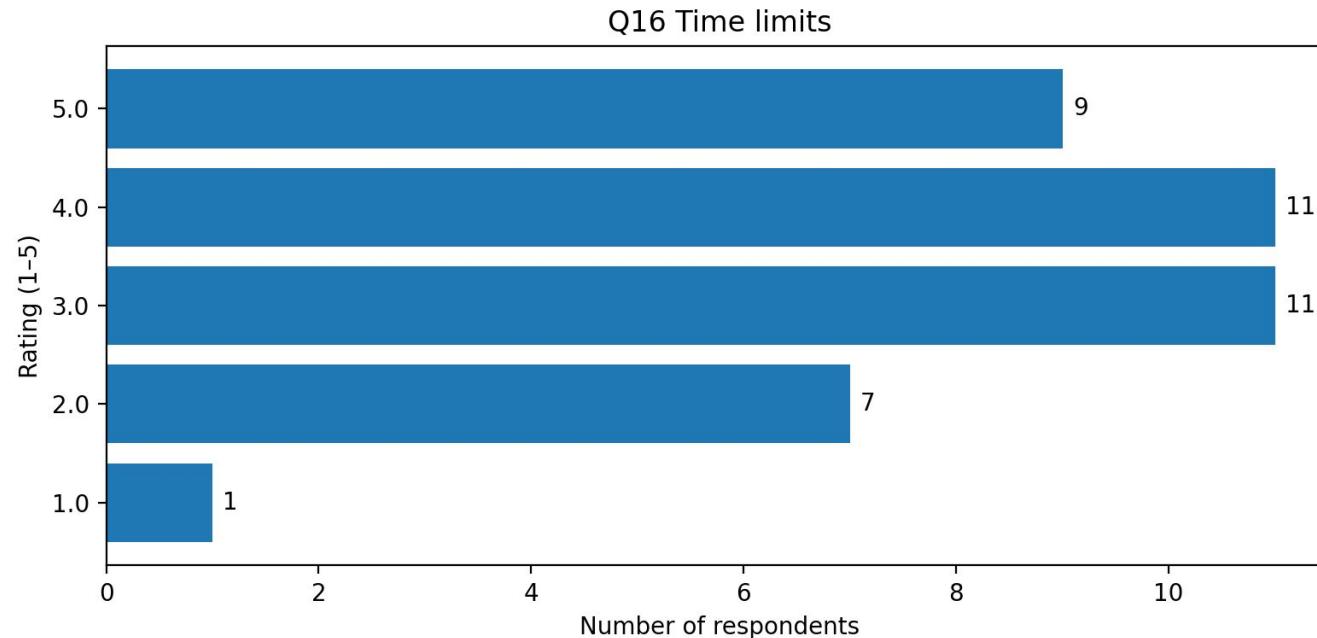
Q14 - It's clear when it's my turn to speak, or when others are recognized to speak.



Q15 - Meetings generally stay on topic and move at a reasonable pace.



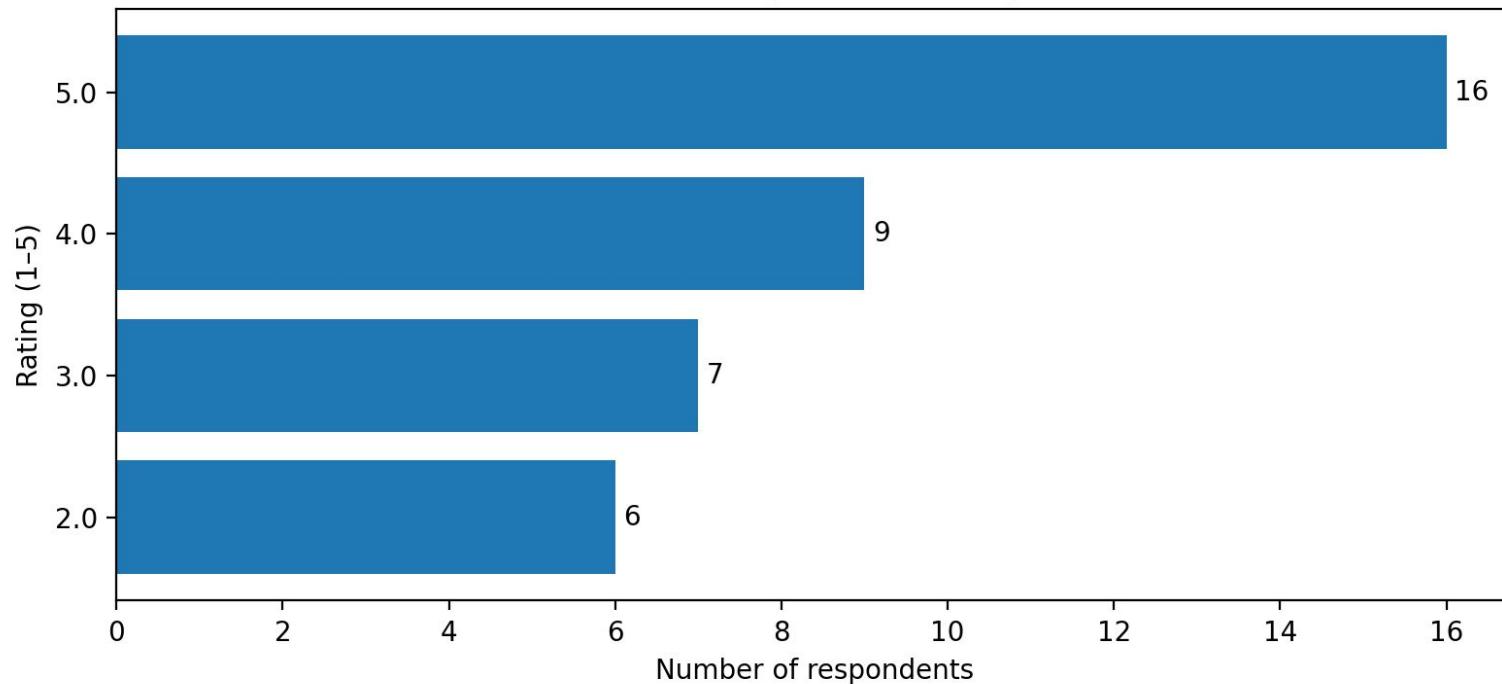
## Q16 - Time limits for speakers are enforced fairly



# Category 5 - Voting & Decision Making

## Q17 - I understand how voting works during Constituency meetings

Q17 Voting understanding



Q18 - I feel confident that everyone's votes are counted equally and accurately, regardless of how they attend.

